



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**Re: FW: New Order P.O 3191**

1 message

**Ryan Swaine** <ryan.swaine@viamed.co.uk>  
Reply-To: ryan.swaine@viamed.co.uk  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

21 May 2026 at 13:05

Hi Kate, the order can go live, but it would need a memo that we need the serial number labels that SN is sourcing before it can go

Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
Office: +44 (0) 1535 634542  
Mobile: +44 (0) 7803 907117

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

On Thu, 21 May 2026 at 13:01, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Thank you Ryan, I plan to leave it on an 8 for a bit.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

-----  
On Thu, 21 May 2026 at 12:32, Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)> wrote:

Hi Kate, SN is going to order them for us.

Thanks, Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
Office: +44 (0) 1535 634542  
Mobile: +44 (0) 7803 907117

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

On Thu, 21 May 2026 at 12:24, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Thank you, much appreciated.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

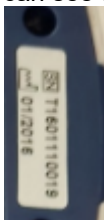
If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

-----

On Thu, 21 May 2026 at 12:20, Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)> wrote:

Hi Kate

I think they are wanting us to provide new serial number labels, otherwise there would be no traceability, you can see they are pictured on the back of the device:



I will ask SN if we can obtain them.

Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
Office: +44 (0) 1535 634542  
Mobile: +44 (0) 7803 907117

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

On Thu, 21 May 2026 at 11:42, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Hi Ryan,

I can amend the PO, but the lower case assembly comes with label that does not show serial number. Are you able to check this with Steve please?

Thank you.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

----- Forwarded message -----

From: **Info Cortessis** <[info@cmedical.gr](mailto:info@cmedical.gr)>  
Date: Thu, 21 May 2026 at 11:29  
Subject: RE: FW: New Order P.O 3191  
To: Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

Dear Kate,

I hope you are doing well.

Thank you for your message.

Regarding code 0012167, we understand that the price is €320 if the order quantity is 5 pieces.

Could we send a revised order with 5 pieces instead of 4 in order to achieve this price?

Please also note that we need those products labels because we have to replace the cases of pulse Oximeters with the specific S/N we mentioned before.

Please check the photo.



Best Regards,

**Katerina Chiou**

Import & Accounting Dept

**D. Cortessis & Co L.P.**

**27 Prevezis Str. - Gerakas,Attica,Greece - 15344**

**VAT GR999658897**

**Tel. +30 2104321612 - Fax. +30 2104321796**

**[dcor@cmedical.gr](mailto:dcor@cmedical.gr)**

**[www.cortessismedical.gr](http://www.cortessismedical.gr)**



---

**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
**Sent:** Thursday, May 21, 2026 1:21 PM  
**To:** Info Cortessis <[info@cmedical.gr](mailto:info@cmedical.gr)>; Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>  
**Subject:** Re: FW: New Order P.O 3191

Good morning,

Further to your email to Sophie last week, the lead time for part number 0039028 Main PCB Assembly is approximately 10 days.

In the email to you, Sophie mentioned clarification of serial numbers, do you have any further information please?

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Check out our product portfolio at:

[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

-----

On Thu, 21 May 2026 at 11:05, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: **Info Cortessis** <[info@cmedical.gr](mailto:info@cmedical.gr)>

Date: Fri, 15 May 2026 at 14:02

Subject: FW: New Order P.O 3191

To: [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk) <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>

Dear Sophie,

Thank you for your email.

Regarding part number 0039028, could you please let us know if you have a more accurate estimate for its availability and expected lead time?

We are happy to proceed with the replacement of part number 0039023 with part number 0012749 SMARTsat Sensor Connector (6 pin) - Standard Flex Connector Cable (57.9 mm), as suggested.

As for the clarification regarding the serial numbers mentioned in our previous email, we will provide you with further information by Monday.

Thank you in advance for your support.

Best Regards,

**Katerina Chiou**

Import & Accounting Dept

**D. Cortessis & Co L.P.**

**27 Prevezis Str. - Gerakas, Attica, Greece - 15344**

VAT GR999658897

Tel. +30 2104321612 - Fax. +30 2104321796

[dcor@cmedical.gr](mailto:dcor@cmedical.gr)

[www.cortessismedical.gr](http://www.cortessismedical.gr)



---

**From:** Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>  
**Sent:** Friday, May 15, 2026 12:39 PM  
**To:** Info Cortessis <[info@cmedical.gr](mailto:info@cmedical.gr)>  
**Subject:** Re: New Order P.O 3191

Dear Katerina,

Thank you for your order. I have processed this on our system and attached a copy of the order for your approval.

Unfortunately, we do not have the following part numbers in stock:

0039028 x4 - I will need to speak with a colleague regarding the expected lead time.

0039023 x20. However, we do have an alternative/identical available: **Part number 0012749 SMARTsat Sensor Connector (6 pin) - Standard Flex Connector Cable (57.9 mm)**. The price is the same. Please let me know if you are happy for me to amend your order to show 20x 0012749 instead?

**Finally, Please can you provide some further clarification on what you require for the serial numbers you have mentioned in your email?**

I look forward to hearing from you soon.

Kind regards

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

Check out our product portfolio at:

[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

-----

On Thu, 14 May 2026 at 13:12, Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)> wrote:

Ryan Swaine  
Viamed & Vandagraph  
+44 (0) 7803 907117

----- Forwarded message -----

From: **Info Cortessis** <[info@cmedical.gr](mailto:info@cmedical.gr)>

Date: Thu, 14 May 2026, 12:52

Subject: New Order P.O 3191

To: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk) <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

Dear Ryan,

I hope you are doing well.

Please find attached the New Order P.O 3191.

Important Notes:

1. We also need to be send the product labels for : S/N T1707110076, T1601110009, T1601110019.
2. The code 0002006 Corresponds to the S/N T1601110009 (Please check the version of the VM 2160)

We are waiting for your confirmation for all above.

Thank you in advance.

Best Regards,

**Katerina Chiou**

Import & Accounting Dept

**D. Cortessis & Co L.P.**

**27 Prevezis Str. - Gerakas,Attica,Greece - 15344**

**VAT GR999658897**

**Tel. +30 2104321612 - Fax. +30 2104321796**

**[dcor@cmedical.gr](mailto:dcor@cmedical.gr)**

**[www.cortessismedical.gr](http://www.cortessismedical.gr)**



***Please consider the environment. Do you really need to print this e-mail?***

This e-mail and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed.

If you have received this e-mail in error please notify the originator of the message.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.