



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Order

1 message

Ryan Swaine <ryan.swaine@vandagraph.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Kate Griffiths <kate.griffiths@vandagraph.co.uk>

19 May 2026 at 16:19

Hi Kate, Please can you add 2x R-17S1 sensors to the Otter Denmark order CAN163638. They are FOC, please can you add a memo that they are expired sensors provided for evaluation. value for customs purposes only 2.00 each.

Thank you
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Claus Drescher** <dykkerudstyr@gmail.com>
Date: Tue, 19 May 2026 at 16:03
Subject: Re: Order
To: <ryan.swaine@vandagraph.co.uk>

Hi Ryan

sound like a nice offer, so yes please
and thank you

Med venlig Hilsen / Vinaliga / Inussiarnersumik inuulluaqqusilluta / Very best regards / Mit Freundlichen Grüßen /
Cordiali saluti

Claus Drescher

Divers Hardware

OTTER Danmark Aps.
Kobberstedvej 11 - Aller
DK - 6070 Christiansfeld
Danmark
Tlf. + 45 / 20 23 80 06
E-mail: dykkerudstyr@gmail.com

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Den tirs. 19. maj 2026 kl. 15.44 skrev Ryan Swaine <ryan.swaine@vandagraph.co.uk>:

Hi Claus

Thank you for your understanding. I am just glad we caught them before they went out to clients.

I have 2x R-17S1 spare that are 2 years old, but never used. I have tested them and they are working fine, but I can't guarantee them. I can send them to you free of charge if it gets you out of trouble until your new socks arrive.

Kind regards

Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 19 May 2026 at 14:23, Claus Drescher <dykkerudstyr@gmail.com> wrote:

Hi Ryan

Sorry for the late reply

I can have the 2 pcs. R-17S1 from Coltri, Desenzano

Please proceed with the remaining order.

What a nightmare to have a new batch to fail at QA

Med venlig Hilsen / Vinaliga / Inussiarnersumik inuulluaqqustilluta / Very best regards / Mit Freundlichen Grüßen / Cordiali saluti

Claus Drescher

Divers Hardware
OTTER Danmark ApS.
Kobberstedvej 11 - Aller
DK - 6070 Christiansfeld
Danmark
Tlf. + 45 / 20 23 80 06
E-mail: dykkerudstyr@gmail.com

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Den man. 18. maj 2026 kl. 18.07 skrev Ryan Swaine <ryan.swaine@vandagraph.co.uk>:

Hi Claus

Thank you for your order.

We have just hit a problem with the R-17S1. Unfortunately, our entire stock of the R-17S1 has failed QA, I apologise for any inconvenience this may cause. As this sensor has very low sales volume, we do not expect to receive additional stock in the near future.

I have placed a new order today however, the expected delivery lead time is approximately 12 weeks.

Would you like to keep the R-17S1 on back order or cancel them from the order?

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 18 May 2026 at 16:58, Claus Drescher <dykkerudstyr@gmail.com> wrote:
Hi Ryan

For this order please use our friends address as shipping address
Haute L'amitié ApS
Fabriksvej 7
DK – 6000 Kolding
Denmark
Att. Julie Rasmussen

Please ship
2 pcs. Sensor R17S1
2pcs. Sensor R-33S1
4 pcs. Sensor R-17Van
4 pcs. Sensor R-22Van

Med venlig Hilsen / Vinaliga / Inussiarnersumik inuulluaqquilluta / Very best regards / Mit Freundlichen Grüßen / Cordiali saluti

Claus Drescher

Divers Hardware
OTTER Danmark ApS.
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