



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Order

1 message

Ryan Swaine <ryan.swaine@vandagraph.co.uk>

19 May 2026 at 14:39

Reply-To: ryan.swaine@vandagraph.co.uk

To: Aqib Majeed <aqib.majeed@vandagraph.co.uk>, Michael Lamb <michael.lamb@vandagraph.co.uk>, Kate Griffiths <kate.griffiths@vandagraph.co.uk>, Sophie Lines <sophie.lines@vandagraph.co.uk>, Emily Morton <emily.morton@vandagraph.co.uk>

Hi, please process the order without the R-17S1

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Claus Drescher** <dykkerudstyr@gmail.com>
Date: Tue, 19 May 2026 at 14:23
Subject: Re: Order
To: <ryan.swaine@vandagraph.co.uk>

Hi Ryan

Sorry for the late reply

I can have the 2 pcs. R-17S1 from Coltri, Desenzano

Please proceed with the remaining order.

What a nightmare to have a new batch to fail at QA

Med venlig Hilsen / Vinaliga / Inussiarnersumik inuulluaqqusilluta / Very best regards / Mit Freundlichen Grüßen / Cordiali saluti

Claus Drescher

Divers Hardware**OTTER Danmark ApS.**[Kobberstedvej 11 - Aller](#)**DK - 6070 Christiansfeld****Danmark****Tlf. + 45 / 20 23 80 06****E-mail: dykkerudstyr@gmail.com**

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Den man. 18. maj 2026 kl. 18.07 skrev Ryan Swaine <ryan.swaine@vandagraph.co.uk>:

Hi Claus

Thank you for your order.

We have just hit a problem with the R-17S1. Unfortunately, our entire stock of the R-17S1 has failed QA, I apologise for any inconvenience this may cause. As this sensor has very low sales volume, we do not expect to receive additional stock in the near future.

I have placed a new order today however, the expected delivery lead time is approximately 12 weeks.

Would you like to keep the R-17S1 on back order or cancel them from the order?

Best regards

Ryan

Ryan Swaine

General Manager

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Mon, 18 May 2026 at 16:58, Claus Drescher <dykkerudstyr@gmail.com> wrote:

Hi Ryan

For this order please use our friends address as shipping address

Haute L'amitié ApS

Fabriksvej 7

DK – 6000 Kolding

Denmark

Att. Julie Rasmussen

Please ship

2 pcs. Sensor R17S1

2pcs. Sensor R-33S1

4 pcs. Sensor R-17Van

4 pcs. Sensor R-22Van

Med venlig Hilsen / Vinaliga / Inussiarnersumik inuulluaqquilluta / Very best regards / Mit Freundlichen Grüßen / Cordiali saluti

Claus Drescher

Divers Hardware

OTTER Danmark ApS.

Kobberstedvej 11 - Aller

DK - 6070 Christiansfeld

Danmark

Tlf. + 45 / 20 23 80 06

E-mail: dykkerudstyr@gmail.com

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