



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**Fwd: Order to Sweden**

1 message

**Ryan Swaine** <ryan.swaine@vandagraph.co.uk>

19 May 2026 at 09:38

Reply-To: ryan.swaine@vandagraph.co.uk

To: Aqib Majeed &lt;aqib.majeed@vandagraph.co.uk&gt;, Michael Lamb &lt;michael.lamb@vandagraph.co.uk&gt;, Kate Griffiths &lt;kate.griffiths@vandagraph.co.uk&gt;, Sophie Lines &lt;sophie.lines@vandagraph.co.uk&gt;, Emily Morton &lt;emily.morton@vandagraph.co.uk&gt;

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Björn Jakobsson** <[info@dykmedbjorn.se](mailto:info@dykmedbjorn.se)>  
Date: Tue, 19 May 2026 at 07:26  
Subject: Re: Order to Sweden  
To: Sophie Lines <[sophie.lines@vandagraph.co.uk](mailto:sophie.lines@vandagraph.co.uk)>

Good day!  
Would it be possible to order two sensors for R33-DE?

Skickat från min iPhone

16 apr. 2026 kl. 15:12 skrev Sophie Lines <[sophie.lines@vandagraph.co.uk](mailto:sophie.lines@vandagraph.co.uk)>:

Hi Bjorn,

Thank you for confirming - I have made a note on your account that you now have a £61.60 credit, and this amount can be minused off your next order with us.

I have checked the status of your order and it looks like it will be shipped today - you should receive an email shortly with your tracking information.

Please find attached a copy of your order confirmation.

If you have any questions, please do not hesitate to contact me.

Kind regards

Sophie Lines  
Vandagraph Ltd.

<http://www.vandagraph.co.uk>  
Email [sophie.lines@vandagraph.co.uk](mailto:sophie.lines@vandagraph.co.uk)  
Tel: +44 (0)1535 634900

On Wed, 15 Apr 2026 at 17:09, Björn Jakobsson <[info@dykmedbjorn.se](mailto:info@dykmedbjorn.se)> wrote:

Good day,  
Hold it for future orders 😊 when will items be shipped?  
Skickat från min iPhone

15 apr. 2026 kl. 13:28 skrev Sophie Lines <[sophie.lines@vandagraph.co.uk](mailto:sophie.lines@vandagraph.co.uk)>:

Dear Bjorn,

Thank you for your email confirming that payment has been made.

I've identified an error on your Proforma Invoice where VAT was charged by mistake. As a result, you have overpaid by £61.60.

Please let me know whether you would prefer this amount to be refunded or held as a credit on your account for a future order?

Kind regards

Sophie Lines  
Vandagraph Ltd.

<http://www.vandagraph.co.uk>  
Email [sophie.lines@vandagraph.co.uk](mailto:sophie.lines@vandagraph.co.uk)  
Tel: +44 (0)1535 634900

On Tue, 14 Apr 2026 at 07:52, Björn Jakobsson <[info@dykmedbjorn.se](mailto:info@dykmedbjorn.se)> wrote:

Good day,

Proof of payment below 😊

<image0.jpeg>

Skickat från min iPhone

10 apr. 2026 kl. 11:53 skrev Sophie Lines <[sophie.lines@vandagraph.co.uk](mailto:sophie.lines@vandagraph.co.uk)>:

Dear Bjorn,

Further to your emails with my colleague Ryan, please find attached your Proforma Invoice for the requested items.

If you have any questions or would like to make any amendments, please do not hesitate to contact me.

Kind regards

Sophie Lines  
Vandagraph Ltd.

<http://www.vandagraph.co.uk>  
Email [sophie.lines@vandagraph.co.uk](mailto:sophie.lines@vandagraph.co.uk)  
Tel: +44 (0)1535 634900

----- Forwarded message -----

From: <[info@dykmedbjorn.se](mailto:info@dykmedbjorn.se)>  
Date: Thu, 9 Apr 2026 at 13:21  
Subject: Re: Order to Sweden  
To: <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>

Hi!

I would like to order

1pcs 7910112  
1pcs 7910201

2026-04-02 13:45 skrev Ryan Swaine:

Hi Bjorn

Thank you very much.

I can confirm that we would be very happy to supply you on a trade basis.  
Please find some information and our trade pricing attached.

Please can you provide me with your billing/delivery address, company EORI number, company VAT number and contact telephone number.

You can place an order whenever you are ready and I am pleased to confirm that we do not impose any minimum order requirements. We would, however, ask that your initial orders are prepaid by either bank transfer or credit card.

I look forward to hearing from you and I welcome any questions you may have.

Kind regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Thu, 2 Apr 2026 at 10:15, Björn Jakobsson <info@dykmedbjorn.se> wrote:

Hi,  
Business legal name is Dyk med Björn Ab but goes under Dyk i Gävle.  
[Http://dykigavle.se](http://dykigavle.se) 😊 one of the biggest in Sweden

Skickat från min iPhone

2 apr. 2026 kl. 10:57 skrev Ryan Swaine <ryan.swaine@vandagraph.co.uk>:

Dear Bjorn

Thank you very much for your email, unfortunately we did not receive your previous correspondence.

In order to set up a trade account, we just need evidence that you are a retailer. If you can provide some information about your business, website details or pictures of your retail premises it would be helpful.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Wed, 1 Apr 2026 at 18:54, <info@dykmedbjorn.se> wrote:

Hi,

I sent email with not response so I try again. What does it take to be able to sell in Sweden? I sold your units while Reel Diving had them in stock and enoyed them

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<fde5f9c9.png> Med vänlig hälsning / Best regards  
Björn Jakobsson  
Dyk i Gävle  
Tel: (+46) 72 - 300 87 80  
E-Mail: [info@dykigavle.se](mailto:info@dykigavle.se)  
*Please consider the environment before printing this e-mail.*

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<fde5f9c9.png> Med vänlig hälsning / Best regards  
Björn Jakobsson  
Dyk i Gävle  
Tel: (+46) 72 - 300 87 80  
E-Mail: [info@dykigavle.se](mailto:info@dykigavle.se)  
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