



Kate Griffiths <viamed.kate.griffiths@gmail.com>

AW: Purchase Order 4500106537 chg.()

1 message

Mayer, Alexander <alexander.mayer@dilo-gmbh.com>
To: Catrin Hollings <catrin.hollings@viamed.co.uk>
Cc: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

19 May 2026

Good Morning Catrin,

we have checked your suggested compatible part number.

Unfortunately we can't use them, so we have to wait for the initially ordered sensors.

That regards our orders 4500106537, 4500108669, 4500109855.

Please keep us updated.

Mit freundlichen Grüßen / Kind regards

Alexander Mayer
Einkauf
Phone: +49 8333 302-380
Fax: +49 8333 302-302
Alexander.Mayer@dilo.eu
<https://www.dilo.eu>



DILO Armaturen und Anlagen GmbH
Frundsbergstrasse 36
87727 Babenhausen
Deutschland



Von: Catrin Hollings <catrin.hollings@viamed.co.uk>
Gesendet: Dienstag, 12. Mai 2026 13:19
An: Mayer, Alexander <alexander.mayer@dilo-gmbh.com>
Cc: kate.griffiths@viamed.co.uk
Betreff: Re: Purchase Order 4500106537 chg.()

Hi Alexander,

RE: Orders 4500106537 and 4500108669

Please accept my apologies for the continued delay with the R-17A Oxygen Sensors. As advised previously, the stock arrived with us last week; however, during inspection we identified the sensors supplied were older dated stock than we are able to accept and had unfortunately been sent to us in error.

At present, our next confirmed delivery from Teledyne is not expected until the end of July due to ongoing production delays. We are also awaiting a response from Teledyne regarding possible replacement stock.

In the meantime, we are able to offer the proven compatible part number 0110177, Viamed R-17AVG oxygen sensors. Please find the attached datasheet for your review. These are currently in stock and available for immediate dispatch.

Please let me know if this alternative would be suitable for your requirements, and I will arrange for your order to be updated accordingly.

Kind regards

Catrin Hollings

Marketing

Viamed Ltd.

<http://www.viamed.co.uk>

Email: catrin.hollings@viamed.co.uk

19/05/2026, 08:36

Gmail - AW: Purchase Order 4500106537 chg.()

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Tue, 5 May 2026 at 12:51, Catrin Hollings <catrin.hollings@viamed.co.uk> wrote:

Hi Alexander,

Please accept my response on behalf of Kate, who is on annual leave today. Please also note that our offices were closed yesterday due to the bank holiday.

I have checked the status of your order and can confirm that we received a delivery from the manufacturer this morning. The goods are now with our Goods In team for processing and undergo our standard QA checks.

Allowing for this, we anticipate dispatch by the end of this week or the beginning of next week.

Please accept our sincere apologies for the delay and thank you for your continued patience. Should you have any further queries, please do not hesitate to contact us.

Kind regards

Catrin Hollings

Marketing

Viamed Ltd.

<http://www.viamed.co.uk>

Email: catrin.hollings@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

From: **Mayer, Alexander** <Alexander.Mayer@dilo-gmbh.com>
Date: Mon, 4 May 2026 at 06:53
Subject: AW: Purchase Order 4500106537 chg.()
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Hello Kate,

can you already give me a quick update?

Thanks!

Mit freundlichen Grüßen / Kind regards

Alexander Mayer
Einkauf
Phone: +49 8333 302-380
Fax: +49 8333 302-302
Alexander.Mayer@dilo.eu
<https://www.dilo.eu>

DILO Armaturen und Anlagen GmbH
Frundsbergstrasse 36
87727 Babenhausen
Deutschland



Von: Kate Griffiths <kate.griffiths@viamed.co.uk>
Gesendet: Montag, 27. April 2026 15:06
An: Mayer, Alexander <Alexander.Mayer@dilo-gmbh.com>
Betreff: Re: Purchase Order 4500106537 chg.()

Good afternoon Alexander,

Thank you for you email.

Our commercial director is hoping for an update later today. I will email you again as soon as we have had an update.

Thank you for your patience.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy.

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Mon, 27 Apr 2026 at 06:59, Mayer, Alexander <Alexander.Mayer@dilo-gmbh.com> wrote:

Good morning Kate,

can you already tell us the delivery date for the sensors?

Mit freundlichen Grüßen / Kind regards

Alexander Mayer
Einkauf
Phone: [+49 8333 302-380](tel:+498333302380)
Fax: [+49 8333 302-302](tel:+498333302302)
Alexander.Mayer@dilo.eu
<https://www.dilo.eu>

DILO Armaturen und Anlagen GmbH
Frundsbergstrasse 36
87727 Babenhausen
Deutschland



Von: Kate Griffiths <kate.griffiths@viamed.co.uk>
Gesendet: Montag, 23. Februar 2026 17:04
An: Mayer, Alexander <Alexander.Mayer@dilo-gmbh.com>
Betreff: Re: Purchase Order 4500106537 chg.()

Good afternoon Alexander,

I am very sorry to inform you that we are unable to ship your order this week as planned. We received the stock in good time, but unfortunately our supplier sent us sensors that are too old for us to sell.

We have asked the supplier to rectify this by sending more sensors, but the lead time as it stands is mid April.

I am very sorry that this has happened and we will of course try to have the sensors sent to us earlier than April.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Fri, 13 Feb 2026 at 09:53, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning Alexander,

Thank you for your order.

I have used the shipping date of February 24th for delivery on (as far as possible) the 26th of February.

Delivery date 26.02.2026

We will email a tracking number when the goods leave our warehouse. Please see order confirmation attached. Carriage will be added at time of invoice as usual.

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Fri, 13 Feb 2026 at 08:50, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Alexander Mayer** <Alexander.Mayer@dilo-gmbh.com>

Date: Fri, 13 Feb 2026 at 08:36

Subject: Purchase Order 4500106537 chg.()

To: <info@viamed.co.uk>

Sehr geehrte Damen und Herren,

anbei erhalten Sie unsere Bestellung als PDF-Datei.
Wir bitten um entsprechende Bestätigung.

Mit freundlichen Grüßen
DILO Armaturen und Anlagen GmbH

Dear Ladies and Gentlemen,

Please find enclosed our document as a PDF file.
Please check and send us your feedback.

With kind regards
DILO Armaturen und Anlagen GmbH

DILO Armaturen und Anlagen GmbH, HRB Memmingen Nr. 3225, Geschäftsführer: Christian Scheller, Dr. Klaus Jostschulte
DILO Grid Solutions GmbH, HRB Memmingen Nr. 21595, Geschäftsführer: Tobias Sauter, Robert Escher, Christian Scheller, Dr. Klaus Jostschulte
DILO Service GmbH, HRB Memmingen Nr. 21574, Geschäftsführer: Robert Escher, Tobias Sauter, Christian Scheller, Dr. Klaus Jostschulte
DILO Hydrogen GmbH, HRB Memmingen Nr. 21575, Geschäftsführer: Christian Scheller, Dr. Klaus Jostschulte, Ulrike Garantin

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

Delivery date 26.02.2026

image006.png
7K