



Kate Griffiths <viamed.kate.griffiths@gmail.com>

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**RE: Order confirmation 3602**

1 message

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**Sales** <Sales@narkedat90.com>  
To: Kate Griffiths <kate.griffiths@vandagraph.co.uk>  
Cc: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

18 May 2026 at 13:14

Perfect 😊

Thank you for letting me know I will adjust on our end too

Kind Regards,

Ashleen 😊

Tel: +44(0)1933 681255

URL: <http://www.narkedat90.com>

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**From:** Kate Griffiths <[kate.griffiths@vandagraph.co.uk](mailto:kate.griffiths@vandagraph.co.uk)>  
**Sent:** 18 May 2026 13:13  
**To:** Sales <[Sales@narkedat90.com](mailto:Sales@narkedat90.com)>  
**Cc:** [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
**Subject:** Re: Order confirmation 3602

Hi Ashleen,

Ryan has advised me to separate your orders. I will do so, using references 3602 and 3602-1.

I hope that is acceptable to you.

Kind regards

Kate Griffiths  
Vandagraph Ltd.

<http://www.vandagraph.co.uk>

Email [kate.griffiths@vandagraph.co.uk](mailto:kate.griffiths@vandagraph.co.uk)

Tel: +44 (0)1535 634900

On Mon, 18 May 2026 at 13:06, Sales <[Sales@narkedat90.com](mailto:Sales@narkedat90.com)> wrote:

Hi

Thank you for confirming

We will have those sensors on back order and inform our customer the lead time 😊

Can we get the in stock items shipped please

Kind Regards,

Ashleen 😊

Tel: +44(0)1933 681255

URL: <http://www.narkedat90.com>

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**From:** Ryan Swaine <[ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)>

**Sent:** 18 May 2026 12:01

**To:** Sales <[Sales@narkedat90.com](mailto:Sales@narkedat90.com)>

**Cc:** Kate Griffiths <[kate.griffiths@vandagraph.co.uk](mailto:kate.griffiths@vandagraph.co.uk)>

**Subject:** Re: Order confirmation 3602

Hi Ashleen

Please accept my reply.

Unfortunately, our entire stock of the R-17S1 has failed QA, and I apologise for any inconvenience this may cause. As this sensor has very low sales volume, we do not expect to receive additional stock in the near future.

I have placed a new order today however, the expected delivery lead time is approximately 12 weeks.

I sincerely apologise again for the inconvenience caused and please let me know how you would like to proceed.

Kind regards  
Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Mon, 18 May 2026 at 09:27, Sales <[Sales@narkedat90.com](mailto:Sales@narkedat90.com)> wrote:

Hi

How long will they take to get to us?

Please hold the order for now and can I also add 2x TEK-OX to this order?

Kind Regards,

Ashleen 😊

Tel: +44(0)1933 681255

URL: <http://www.narkedat90.com>

**From:** Kate Griffiths <[kate.griffiths@vandagraph.co.uk](mailto:kate.griffiths@vandagraph.co.uk)>

**Sent:** 15 May 2026 16:20

**To:** Sales <[Sales@narkedat90.com](mailto:Sales@narkedat90.com)>

**Subject:** Re: Order confirmation 3602

Good afternoon Ashleen,

Our warehouse team have asked me to contact you as we are unable to supply the R-17S1 at the moment as they failed QA.

Would you accept a part shipment?

I look forward to your reply.

Kind regards

Kate Griffiths

Vandagraph Ltd.

<http://www.vandagraph.co.uk>

Email [kate.griffiths@vandagraph.co.uk](mailto:kate.griffiths@vandagraph.co.uk)

Tel: +44 (0)1535 634900

On Wed, 13 May 2026 at 15:19, Kate Griffiths <[kate.griffiths@vandagraph.co.uk](mailto:kate.griffiths@vandagraph.co.uk)> wrote:

Good afternoon Ashleen,

Thank you for your order.

Please see order confirmation attached.

These are in stock.

We will email a tracking number when the goods leave our warehouse later this week.

Kind regards

Kate Griffiths

Vandagraph Ltd.

<http://www.vandagraph.co.uk>

Email [kate.griffiths@vandagraph.co.uk](mailto:kate.griffiths@vandagraph.co.uk)

Tel: +44 (0)1535 634900