



Main Account <viamedinbox@gmail.com>

Re: Order

1 message

Zlatko Novak <info@autodata.hr>
To: Catrin Hollings <catrin.hollings@viamed.co.uk>

18 May 2026 at 08:24

Hi Catrin,

Please send us this compatible sensors, because it's already taking too long.

Best regards

Zlatko Novak
Auto-elektrika Novak d.o.o.
Nikole Tesle 21
40 323 PRELOG
www.autodata.hr**From:** Catrin Hollings
Sent: Tuesday, May 12, 2026 1:21 PM
To: Zlatko Novak
Cc: kate.griffiths@viamed.co.uk
Subject: Re: Order

Hi Zlatko,

Please accept my apologies for the continued delay with the R-17A Oxygen Sensors. As advised previously, the stock arrived with us last week; however, during inspection we identified that the sensors supplied were older dated stock than we are able to accept and had unfortunately been sent to us in error.

At present, our next confirmed delivery from Teledyne is not expected until the end of July due to ongoing production delays. We are also awaiting a response from Teledyne regarding possible replacement stock.

In the meantime, we are able to offer the proven compatible part number 0110177, Viamed R-17AVG oxygen sensors. Please find the attached datasheet for your review. These are currently in stock and available for immediate dispatch.

Please let me know if this alternative would be suitable for your requirements, and I will arrange for your order to be updated accordingly.

Kind regards

Catrin Hollings
Marketing
Viamed Ltd.<http://www.viamed.co.uk>
Email: catrin.hollings@viamed.co.uk
Tel: +44 (0)1535 634 542
Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

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On Tue, 5 May 2026 at 13:06, Catrin Hollings <catrin.hollings@viamed.co.uk> wrote:

Hi Zlatko,

I just wanted to give you an update on your order, I have checked the status and can confirm that we received a delivery from the manufacturer this morning. The goods are now with our Goods In team for processing and will undergo our standard QA checks.

Allowing for this, we anticipate dispatch by the end of this week or the beginning of next week.

Please accept our sincere apologies for the delay and thank you for your continued patience. Should you have any further queries, please do not hesitate to contact us.

Kind regards

Catrin Hollings
Marketing
Viamed Ltd.

<http://www.viamed.co.uk>

Email: catrin.hollings@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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From: **Zlatko Novak** <info@autodata.hr>

Date: Mon, 30 Mar 2026 at 11:34

Subject: Re: Order

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Dear,
please send us the goods as soon as they arrive.

Best regards/Srdačan pozdrav
Zlatko Novak
Auto-elektrika Novak d.o.o.
Nikole Tesle 21
40 323 PRELOG
www.autodata.hr



From: Kate Griffiths
Sent: Monday, March 30, 2026 12:23 PM
To: Zlatko Novak ; Sophie Lines
Subject: Re: Fwd: Order

Good morning Zlatko,

Thank you for your payment.

Please see order confirmation attached.

As you are aware, the lead time is approximately 4-5 weeks. We will of course ship as soon as stock is available.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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On Mon, 30 Mar 2026 at 11:19, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Zlatko Novak** <info@autodata.hr>
Date: Mon, 30 Mar 2026 at 08:29

Subject: Re: Fwd: Order
To: Sophie Lines <sophie.lines@viamed.co.uk>

Good morning,
Attached is the payment confirmation.

Best regards/Srdačan pozdrav
Zlatko Novak
Auto-elektrika Novak d.o.o.
Nikole Tesle 21
40 323 PRELOG
www.autodata.hr



From: Sophie Lines
Sent: Thursday, March 26, 2026 12:28 PM
To: info@autodata.hr
Subject: Fwd: Order

Good morning,

I am just following up on the emails below to see whether the attached Proforma Invoice is still of interest to you?

Kind regards

Sophie Lines
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: sophie.lines@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

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----- Forwarded message -----
From: **Sophie Lines** <sophie.lines@viamed.co.uk>
Date: Tue, 10 Mar 2026 at 11:35

Subject: Re: Order
To: <info@autodata.hr>

Good morning,

Thank you for your order. Please find attached your Proforma Invoice for the sensors required. We currently have the R-22A available in stock, but the lead time for R-17A's is approximately 5-6 weeks.

If you have any questions or would like to make any changes, please do not hesitate to contact me.

Kind regards

Sophie Lines
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: sophie.lines@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

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On Tue, 10 Mar 2026 at 09:23, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----
From: **Zlatko Novak** <info@autodata.hr>
Date: Tue, 10 Mar 2026 at 06:48
Subject: Re: Order
To: Viamed <orders@viamed.co.uk>

Hello,
please pro forma Invoice for 10 stc. Oxigen Sensor R22A Reference; 0110122 and 10
stc. Oxigen Sensor R17A Reference 0110117
Thank you!

Best regards/Srdačan pozdrav
Zlatko Novak
Auto-elektrika Novak d.o.o.
Nikole Tesle 21

40 323 PRELOG
www.autodata.hr



From: Kate Griffiths
Sent: Monday, July 15, 2024 2:09 PM
To: Zlatko Novak
Subject: Re: Order

Good afternoon Zlatko,

Thank you for your order.

Please could I advise you that Janine and Sarah no longer work at Viamed, but all the office team can access the email address orders@viamed.co.uk

Please see attached proforma invoice, valid for 30 days. These are currently in stock.

I have used the addresses as follows:

Delivery Address

Autoelektrika Novak d.o.o
Nikole Tesle 21
Prelog
40323
Croatia

Invoice Address

Autoelektrika Novak D.o.o
Nikole Tesle 21
Prelog
40 323
Croatia
VAT HR35563624109

Please let me know if you require any changes to be made.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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On Mon, 15 Jul 2024 at 12:01, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Zlatko Novak** <info@autodata.hr>

Date: Mon, 15 Jul 2024 at 11:58

Subject: Order

To: Janine Gill <office@viamed.co.uk>, <sarah.walton@viamed.co.uk>

Hello,

please pro forma Invoice for 10 stc. Oxigen Sensor R22A Reference; 0110122 and 2 stc. Oxigen Sensor R17A Reference 0110117

Thank you!

Best regards/Srdačan pozdrav

Zlatko Novak

Auto-elektrika Novak d.o.o.

Nikole Tesle 21

40 323 PRELOG

www.autodata.hr



From: Janine Gill

Sent: Friday, November 11, 2022 4:10 PM

To: info@autodata.hr

Subject: Order 09112294AM Tracking 1Z9W96386840690076

Dear Zlatko,

I am writing to inform you that your order, 09112294AM has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1Z9W96386840690076.

Please see an attached delivery note, DVM140208-1 and Invoice RVM140208-1 .

Kind regards

Janine Gill

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: janine.gill@viamed.co.uk

Tel: +44 (0)1535 634 542

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