



Derek Lamb &lt;liquidgands@gmail.com&gt;

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**Fwd: Old Tom Thumbs**

1 message

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**Steve Hardaker** <viamed.steve.hardaker@gmail.com>  
To: derek.lamb@viamed.co.uk

5 September 2017 at 12:32

Derek,

Please see the response below from Royal Victoria Hospital regarding a requested for feedback concerning their experience with the long-term use of Tom Thumbs.

Regards,  
Steve

----- Forwarded message -----

From: **Kant, Hendrik** <[Hendrik.Kant@nuth.nhs.uk](mailto:Hendrik.Kant@nuth.nhs.uk)>  
Date: 1 September 2017 at 14:06  
Subject: RE: Old Tom Thumbs  
To: Steve Hardaker <[viamed.steve.hardaker@gmail.com](mailto:viamed.steve.hardaker@gmail.com)>

Hi Steve,

Thanks for your quote for the Tom Thumbs I've forward it on, to our SCBU department.

I have only been employed at Newcastle upon Tyne Hospital Trust, for the last two & half years, from my relative short knowledge and experience, I have found them to be very reliable, although the old Tom Thumbs no longer meet current specifications, and calibration is more difficult. The old Tom Thumbs are still in active service, but we are embarking on a programme of replacement of pre 2000 Tom Thumbs.

The only issue I have is calibration, it could be just me, but perhaps I don't have enough experience in calibration the new calibration manual is much better than the old manual.

Regards,

Hendrik

**From:** Steve Hardaker [mailto:[viamed.steve.hardaker@gmail.com](mailto:viamed.steve.hardaker@gmail.com)]  
**Sent:** 01 September 2017 12:52  
**To:** Kant, Hendrik  
**Subject:** Re: Old Tom Thumbs

Hi Hendrik,

Please find attached a quotation for the supply of 8 Tom Thumb TT480 resuscitators with the outlets positioned underneath as requested.

Just to clarify, these units will all be supplied with an attached Medirail clamp featuring a wingnut locking bolt; the lever system that you mentioned is an older design that we no longer employ.

As one of the early adopters of Tom Thumb resuscitators, could I ask you a favour? Under our ISO Quality Management Programme we are required to document evidence to determine the useful service life of a product. The units that you are replacing are pre-2000, would you be able to briefly state in your opinion your experience regarding the reliability of these devices?

The units that we have been discussing are being retired from service as per my recommendation so as to standardize on the latest design, as many of the Tom Thumbs that you listed are so old that they would require multiple upgrades which may not be possible with the older body blocks on some of these units. However, can you confirm whether up until this recent upgrade programme, the units were still in active service and performing as expected?

Thank you in advance and I look forward to hearing from you.

Regards,

Steve

On 1 September 2017 at 11:25, Kant, Hendrik <[Hendrik.Kant@nuth.nhs.uk](mailto:Hendrik.Kant@nuth.nhs.uk)> wrote:

Morning Steve,

I think our SCBU dept. will within the next few weeks, will be placing an order for 8 Tom Thumbs, then another 10 at later date, I've been asked regarding the quotation can you provide reference quote no? or as agreed by yourself, give your name as a reference. Also can the 15mm outlets be placed underneath the Tom Thumb as all the Tom Thumbs outlets in SCBU are underneath. I was also asked are the rail fixation clamps all the same? I seem to remember some had a lever?

Hendrik J Kant

**From:** Steve Hardaker [mailto:[viamed.steve.hardaker@gmail.com](mailto:viamed.steve.hardaker@gmail.com)]

**Sent:** 07 August 2017 11:23

**To:** Kant, Hendrik

**Subject:** Re: Old Tom Thumbs

Hi Hendrik,

The C serial number range is almost as old as the B range, I can't confirm exactly when these were supplied but they are pre-2000 so have had a minimum of 17 years in service. Due to a number of improvements to the design since then, I would recommend replacement rather than attempting to upgrade them.

Based on the number of older units that you have, I would be happy to offer you a discount of 5% off orders of 5 or more, or 10% off 10 or more on a 'per-order' basis.

If you want us to dispose of the older units, you can send them back to us and we will put them into our environmentally-friendly waste disposal programme and recycling programme at no charge.

If you want a quotation, just let me know exactly how many units you need to purchase and we can get that to you.

Regards,

Steve

On 3 August 2017 at 12:20, Kant, Hendrik <[Hendrik.Kant@nuth.nhs.uk](mailto:Hendrik.Kant@nuth.nhs.uk)> wrote:

Hi Steve,

We have a number of the B series serial no Tom Thumbs which require replacement, can you offer a discount, on the number of new Tom Thumbs? we also have two Tom Thumbs with C series serial no, on our database they are C12 1996 & C13 2012? can you confirm these two not upgradeable.

Hendrik J Kant

EME Support Technician

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