



Cathy Green <viamed.cathy.green@gmail.com>

State of your complaint 2026-0083/RTS11001080: in progress

1 message

bluepoint MEDICAL Service <service@bluepoint-medical.com>
To: "cathy.green@viamed.co.uk" <cathy.green@viamed.co.uk>

12 May 2026 at 13:12

Dear Cathy,

We received your complaints (VM-2500-S, SN:A1711160006) dated 06.05.2026, which will be processed as soon as possible.

For inquiries, please state the complaint number 2026-0083.

We still need the following information about the device:

Did the device cause any harm to a patient?

Thanks

Mit freundlichen Grüßen,

best regards

Anja Merz

-Service-

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