



CUSTOMER COMPLAINT RETURN MATERIAL AUTHORIZATION

PLEASE PLACE A COPY OF THIS RMA WITH THE PRODUCT BEING RETURNED

Maxtec, LLC Return Material Authorization (RMA) #:

Maxtec, LLC Customer Complaint Number:

Select One:

Return for Repair/Replacement (Please include address)

Return for Credit

To Be Completed by Customer:

RMA INSTRUCTIONS:

1. Referencing the RMA on this form, please return the product using UPS account number 841298 or FEDEX account number 242389352.

2. Include a copy of the attached RMA form with the shipment and make certain that the RMA number is marked clearly on the package.

3. The return address is:

2305 S 1070 W
Salt Lake City, UT 84119
Attn: Service Department

If you have any questions, feel free to contact customerservice@maxtec.com

INSTRUCTIONS FOR MAXTEC, LLC PERSONNEL ONLY:

Returned Product Review:

Part Number: _____ Quantity: _____

Lot Number(s): _____

Serial Number(s): _____

Containment activity (select as appropriate):

- Restocked
- Destroyed
- Held in Quarantine Cage
- No add'l affected product in MXT stock
- Held for Investigation

Completed by: _____

Date: _____