EXTRACT of Federal Express Conditions of Carriage for EMEA. Please read the complete version of our Conditions of Carriage for EMEA on www.fedex.com **IMPORTANT NOTICE** These Conditions of Carriage EXCLUDE LIABILITY on the part of FeDex and its employees or agents for loss, damage and delay in certain circumstances. LIMIT LIABILITY to stated amounts where liability is accepted and REQUIRE NOTICE OF CLAIMS within strict time limits. Sendors should note these Conditions carefully and where necessary obtain insurance cover in order to protect their interests. **1. APPLICATION** 1.1 These Conditions apply to the carriage of Shipments from and between selected countries in Europe, the Middle East, the Indian Subcontinent and Africa ("EMEA") and from and between specified locations within selected countries in EMEA, utilising the following services or service options of FeDEx (if and where available): FeDEx Economy, FeDEx Europe First, FeDEx International First, FeDEx International Priority, FeDEx International Priority Freight, FeDEx International Priority Plus, FeDEx International Broker Select, FeDEx International Priority DirectDistribution, FeDEx International Economy, FeDEx International Economy Freight, FeDEx International Mailservice, FeDEx 1Day Freight, FeDEx Priority Overnight and FeDEx Standard Overnight. These services may be modified by FeDEx from time to time. Upon request, customers can be informed about the areas that are served by FeDEx. These Conditions do not apply in intra-United Kingdom and intra-India Shipments for which separate conditions of carriage apply. 1.3 In case of conflict between our Conditions of Carriage for EMEA and the Conventions and their respective subsequent Protocols, other applicable conventions or any applicable international, or domestic mandatory rules relating to liability for carriage provided by the laws of that country. 1.4 These Conditions (which term includes those agreements and conventions expressly referred to herein) represent the entire agreement between the parties and, subject to Section 1.3, shall prevail over, exclude and supersede any other terms or conditions, oral or written, whatsoever appearing or implied in a FeDEx Envelope or FeDEx Pak. Unless otherwise specified by FeDEx, the maximum Declared Value for Carriage of a Package, FeDEx's liability for loss, damage, delay, misdelivery, non-delivery, non-delivery, misinformation, or misdelivery of individual countries. *For more information please read our Conditions of Carriage for EMEA.* 1.8.9 Regardless of the Declared Value for Carriage of a Package, FeDEx's liability for loss, damage, misdelivery, any failure to provide information, or misdelivery of information, will not exceed the Shipments repair cost, a depreciated value or its replacement cost, whichever is less. **19. LIABILITIES NOT ASSUMED** 19.1 FeDEx will not be liable for any damages in excess of the Declared Value (as limited by Section 18) or the limitation of liability set forth in the applicable international convention as amended, for Shipments from and between specified locations within one country, by the applicable law, whichever is greater. 19.2 FeDEx will not be liable in any event for special, incidental, consequential or indirect losses or damages, including but not limited to loss of income or profits. 19.4 FeDEx will not be liable for the Shipper's acts or omissions, including but not limited to incorrect declaration of cargo, improper or insufficient packing, securing, marking, or addressing of the Shipment, or for the acts or omissions of the Recipient or anyone else with an interest in the Shipment. Also, FeDEx will not be liable if the Shipper or the Recipient violates any of the terms of this (*Air*) Waybill or of our Conditions of Carriage for EMEA. FeDEx will not be liable for loss, damage, delay, shortage, misdelivery, nondelivery, misinformation, or failure to provide information in connection with shipments of prohibited items. FeDEx will not be liable for loss damage, delay, shortage, misdelivery, nondelivery, misinformation, or failure to provide information in connection with the Shipment caused by or resulting from, including but not limited to, the fragile nature of the Shipment or any defect or vice inherent therein, the erosion or date spoiled or damaged goods, loss or other storage media, loss or damage to any Package or which FeDEx has no record or receipt, or events FeDEx cannot control. **21. CLAIMS** All claims must be made within strict time limits. Please see our Conditions of Carriage for EMEA for full version of this section. **22. SURCHARGES** FeDEx reserves the right to assess fuel and other surcharges on Shipments without notice. **25. DATA PROTECTION** 25.2 By submitting any personal data to FeDEx the Shipper consents to FeDEx using this data for the purposes of FeDEx (or its agents or subcontractors) performing their obligations under the relevant (*Air*) Waybill and the Conditions. The Shipper also consents to FeDEx sharing this data with FeDEx Corporation, its subsidiaries and branches, and confirms that FeDEx can do so the same with the Consignee's personal data. 25.5 By submitting the Shipment and by signing the (*Air*) Waybill the Shipper consents to the transfer of such personal data for the performance of FeDEx obligations, including to countries outside the EEA.

After printing this label:

CONSIGNEE COPY - PLEASE PLACE IN FRONT OF POUCH

1. Fold the printed page along the horizontal line.
2. Place label in shipping pouch and affix it to your shipment.