



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**Re: Wrongly ordered**

1 message

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**helen lamb** <helen.lamb@viamed.co.uk>  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>  
Bcc: viamedinbox@gmail.com

7 May 2026 at 09:45

Yes thats fine. maybe add if the packaging is damaged we may have to charge them for the new packaging. Also might be worth adding to SRS to check packaging on arrival.

Kind regards

Helen Lamb  
Accounts Director  
Viamed Ltd

<http://www.viamed.co.uk>  
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On Thu, 7 May 2026 at 09:40, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Hi Helen,

Furness Hospital would like to return 1 x 0111260 - MaxO2+A Oxygen analyser. Am I ok to reply asking them to return it - **that we can only accept it in original packaging?** (re-sellable)

Thank you.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
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----- Forwarded message -----

From: **Main Account** <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>

Date: Thu, 7 May 2026 at 09:32

Subject: Fwd: Wrongly ordered

To: Kate Griffiths <[kate.griffiths@vmsecure.me.uk](mailto:kate.griffiths@vmsecure.me.uk)>

CVM163309

----- Forwarded message -----

From: **Jaison T Joseph** <[Jaison.Joseph@mbht.nhs.uk](mailto:Jaison.Joseph@mbht.nhs.uk)>

Date: Thu, 7 May 2026 at 09:14

Subject: Wrongly ordered

To: [info@viamed.co.uk](mailto:info@viamed.co.uk) <[info@viamed.co.uk](mailto:info@viamed.co.uk)>

Hello Good Morning,

I was wondering if you could help. We recently made a order PO number MBH10111. Now after receiving the order, it was realised that we wrongly ordered part 0111260 instead of 0111261. Is there any way this can returned or replaced.

Thank You.

**Kind Regards,**

**Jaison Joseph**

**Senior Medical Engineer- Quality Manager**

Medical Engineering 1LSC

Estates and Facilities.

Phone: 01229 491116

Email: [Jaison.Joseph@mbht.nhs.uk](mailto:Jaison.Joseph@mbht.nhs.uk)