



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: Purchase Order No: 365023303 from : The Royal Wolverhampton NHS Trust

1 message

CREDALI, Serena (THE ROYAL WOLVERHAMPTON NHS TRUST) <serena.credali@nhs.net> 6 May 2026 at 12:43
To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi Sophie

Yes please proceed, I will amend the PO.

However the delivery line is not something we can add to the PO's as the orders are generated by our materials management system for these items, previous invoices look to have been paid though

Kind Regards**Serena Credali**

Support Buyer - Medical

The Royal Wolverhampton NHS Trust

Building 12, Corporate Services Centre,

New Cross Hospital, Wolverhampton, WV10 0QP

**North Midlands and Black 
Country Procurement Group****Direct Line Tel:** 01902 695481**Internal Ext.** 85481**Email:** serena.credali@nhs.net

From: Sophie Lines <sophie.lines@viamed.co.uk>**Sent:** 05 May 2026 12:50**To:** CREDALI, Serena (THE ROYAL WOLVERHAMPTON NHS TRUST) <serena.credali@nhs.net>**Subject:** Re: Purchase Order No: 365023303 from : The Royal Wolverhampton NHS TrustYou don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

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Dear Serena,

Thank you for your order 365023303. Unfortunately, the price on your order is incorrect. The updated prices (from 1st May 2026) for the Eyemax Phototherapy Masks are as follows:

1114005 - Regular (Blue) - Pack of 20 = £58.90

1114006 - Premie (Orange) - Pack of 20 = £58.90

1114007 - Micro (Green) - Pack of 20 = £58.90

EyeMax 2 Postage charges:

1 pack: £8.00

2 - 4 packs: £10.00

5+ packs: £12.00

All prices exclude VAT.

Please advise if you are happy for us to proceed with the order?

Kind regards

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

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On Tue, 5 May 2026 at 11:32, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Tue, 5 May 2026 at 11:16

Subject: Purchase Order No: 365023303 from : The Royal Wolverhampton NHS Trust

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=54d3342490>

This will inform the Trust of your receipt of the Order

05/05/26 11:16

Priority: High

Order No: 365023303

Customer Name: The Royal Wolverhampton NHS Trust

Customer Address: New Cross Hospital, Wolverhampton Road, Wolverhampton, West Midlands, WV10 0QP, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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