



Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: AlcoTrue M Professional Breathalyser

1 message

Ryan Swaine <ryan.swaine@viamed.co.uk>

5 May 2026 at 13:34

Reply-To: ryan.swaine@viamed.co.uk

To: Emily Morton <emily.morton@viamed.co.uk>, Kate Griffiths <kate.griffiths@viamed.co.uk>, Aqib Majeed <aqib.majeed@viamed.co.uk>, Sophie Lines <sophie.lines@viamed.co.uk>

Hi, please can we send a proforma to Mastermed for 100x packs of mouthpieces.

Thank you, Ryan

Ryan Swaine

International Sales Manager

VIAMED

www.viamed.co.ukEmail: ryan.swaine@viamed.co.uk

Office: +44 (0) 1535 634542

Mobile: +44 (0) 7803 907117

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----- Forwarded message -----

From: **Mastermed Equipment Trading LLC** <mastermd@emirates.net.ae>

Date: Tue, 5 May 2026 at 12:58

Subject: Re: AlcoTrue M Professional Breathalyser

To: <ryan.swaine@viamed.co.uk>Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>

Dear Ryan,

In this case mouth piece send me separate proforma invoice . we will send the payment

| 4750010 AlcoTrue mouthpieces 1 pack (25 pieces) = USD \$7.60 / pack EXW -QTY 100 PACK

We need to supply disposable too

Thanks & Regards

Roshil

MASTERMED

On 05/05/26 03:42 PM, **Ryan Swaine** <ryan.swaine@viamed.co.uk> wrote:

Dear Sreenith PV

We expect to have your order ready for dispatch next week.

As you may already be aware, each device is supplied with a pack of 25 mouthpieces. As these are single-use items, your client may wish to purchase additional packs in the future.

Please find the details below:

4750010 AlcoTrue mouthpieces 1 pack (25 pieces) = USD \$7.60 / pack EXW

At some stage, we should also discuss calibration, as alcohol analysers require calibration every 6 months. The devices will need to be returned to us for this service. The calibration would typically take 7-10 days, so your client may wish to stagger the returns so they are not left without a usable device.

4780010 AlcoTrue - Calibration = USD \$49 each EXW

Please let me know if you have any questions.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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On Mon, 4 May 2026 at 07:08, Mastermed Equipment Trading LLC <mastermd@emirates.net.ae> wrote:
Dear Ryan,

Kindly update the status of this shipment .

Regards

Sreenith PV
0526522925
Mastermed Equipment Trading LLC .

On 01/05/26 03:44 PM, **Ryan Swaine** <ryan.swaine@viamed.co.uk> wrote:

Dear Sreenith PV

Thank you very much.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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On Fri, 1 May 2026 at 12:29, Mastermed Equipment Trading LLC <mastermd@emirates.net.ae> wrote:
Dear Ryan,

We only received initial MOH permit for Alcotrue Analyzer.

Actually there not copy for the approval for record keeping , I have attached the approval notification.

Regards

Sreenith PV
0526522925
Mastemed Equipment Trading LLC

On 01/05/26 03:08 PM, **Ryan Swaine** <ryan.swaine@viamed.co.uk> wrote:

Dear Sreenith PV

We have not exported the Alcotrue analysers to the UAE previously, I understand you need a permit for importing medical products and I just want to check that you have everything you need in order to expedite this?

Would it be possible for you to send us a copy of the importation permit for our records? It would be treated as confidential if required.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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On Tue, 28 Apr 2026 at 09:00, Mastermed Equipment Trading LLC
<mastermd@emirates.net.ae> wrote:

Dear Sir,

Greetings from Mastermed !!

This item will be medical grade and 1:2100 please. It creates ease of compliance and standardized for medical use.

With Best Regards

SREENITH P V | OPERATIONS
Tel. +971 4 4226919 | Mob. +971 526522925
MASTERMED EQUIPMENT TRADING LLC
E07, Shop No: 12, China , Cluster, International City
P.B.No: 114737, Dubai, UAE

On 27/04/26 03:16 PM, **Ryan Swaine** <ryan.swaine@viamed.co.uk> wrote:

Dear Roshil

I hope this finds you well.

Thank you for your recent order for the AlcoTrue M breathalysers. Before we process your order, could you please help us with the following:

- Please confirm whether the device will be used in a medical setting, as we offer different models depending on the intended application (e.g. medical, police, or workplace use).
- Breathalysers use a standard conversion factor to estimate Blood Alcohol Concentration (BAC) from breath samples. There are two commonly used standards, and we can programme the devices according to your preference:
 1. US standard: 1:2100
 2. EU standard: 1:2300

Please let me know your requirements at your convenience, and we will proceed accordingly.

I look forward to your reply.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
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Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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Dear Sir,

Greetings from Mastermed !!

We are pleased to send the quotation for the requested items . Please find the attached quotation

With Best Regards

RAJEESH. | Sales & Service Engineer
Tel. +971 4 4226919 | Mob. +971 55 421 5563
MASTERMED EQUIPMENT TRADING LLC
E07, Shop No: 12, China , Cluster, International City
P.B.No: 114737, Dubai, UAE

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