

A **Aqib.Majeed** 9:32 AM

Morning, do we have any further information regarding the UPS chargeback?

Clipboard - April 28, 2026 9:31 AM.png (127.09 kB) 

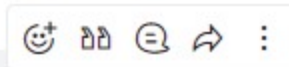


H **Helen.lamb** Admin 9:52 AM

let them use their account to ship, so exw and tell them we have written off the bill as they are a good customer.

or something like that

when it first happened i didnt get any info on it from anywhere, so i dont have any actual information on it. ive delete memo. cos its \$60 and we've been selling to them for 15 years



A **Aqib.Majeed** 10:19 AM

Helen they have always used their own UPS account i dont get it