



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Order # 362038006 (REQ 39196)

1 message

helen lamb <helen.lamb@viamed.co.uk>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>
Bcc: viamedinbox@gmail.com

Put a free of charge order on for it note i ok'd it. Tell them on this occasion we will replace it free of charge but usually proof of delivery is take as proof and we cannot claim non delivery

Kind regards

Helen Lamb
Accounts Director
Viamed Ltd

<http://www.viamed.co.uk>
Email: helen.lamb@viamed.co.uk
Email: helen.lamb@viamed.me.uk
Tel: +44 (0)1535 634 542
Fax: +44 (0)1535 635 582

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On Fri, 24 Apr 2026 at 10:45, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Hi Helen, please could you advise me? Thank you.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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----- Forwarded message -----

From: **JUDKINS, Colin (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST)** <colin.judkins@nhs.net>
Date: Fri, 24 Apr 2026 at 10:36
Subject: Re: Order # 362038006 (REQ 39196)
To: Kate Griffiths <kate.griffiths@viamed.co.uk>, PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>, HUI (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <jemmajayde.thomas@nhs.net>

Morning all,

I've been down to Main Stores this morning to see if they have one of their delivery sheets signed by someone to try and work out where this has been delivered to. They have no

I understand that Viamed have provided proof of delivery from UPS, but having worked in Stores myself I know that this can be an issue.

First issue with it, is they have nobody called Abdul working in stores so they're not sure who has signed that POD. Second issue, is that UPS (as well as other delivery companies) case of the item never being on the cage when it should be.

Regards,
Colin Judkins
Neonatal & Paediatric Data Analyst
Princess Alexandra Hospital NHS Trust | Hamstel Road | CM20 1QX
T: 01279 444 455 Ext 7461 | E: colin.judkins@nhs.net

Working days: Monday – Friday (07:00-15:00)

Website: www.pah.nhs.uk



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From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 23 April 2026 12:54

To: PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>; HUMPHRIES, Francesca (THE PRINCESS ALEXANDRA) <colin.judkins@nhs.net>; THOMAS, Jemmajayde (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <jemmajayde.thomas@nhs.net>

Subject: Re: Order # 362038006 (REQ 39196)

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Good afternoon Jemma-Jayde,

Thank you for your email.

Your order was shipped on March 26th, please see attached delivery notification which was sent to the email address on the PO - westherts.pahtcatalogue@nhs.net.

The UPS tracking number is **1Z9W96386841475753** - please see attached invoice which shows this.

The parcel was signed for by Abdul on March 27th at 9.42. Please see proof of delivery attached.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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On Thu, 23 Apr 2026 at 12:47, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>

Date: Thu, 23 Apr 2026 at 12:42

Subject: RE: Order # 362038006 (REQ 39196)

To: orders@viamed.co.uk <orders@viamed.co.uk>

Cc: HUMPHRIES, Francesca (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <francesca.humphries1@nhs.net>, JUDKINS, Colin (THE PRINCESS ALEXANDRA HOSP)

Hello,

Are you able to provide a POD for PO 362038006.

Kind Regards,

Jemma-Jayde Thomas

Tactical & Transactional Buyer

Hertfordshire and West Essex NHS Procurement

2nd Floor Gate House, Fretherne Road,

Welwyn Garden City, Herts AL8 6NS

Mon to Fri – 08:30 till 16:30

Email: jemmajayde.thomas@nhs.net

From: HUMPHRIES, Francesca (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <francesca.humphries1@nhs.net>
Sent: 23 April 2026 12:39
To: PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>; JUDKINS, Colin (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <colin.judkins@nhs.net>
Subject: RE: Order # 362038006 (REQ 39196)

Hi,

The items do not physically come to me I just do the receipting (approving) on the system,

Thank you

Fran Humphries

General Manager

Paediatrics, Obstetrics & Gynaecology

The Princess Alexandra Hospital NHS Trust | Hamstel Road | Harlow | Essex | CM20 1QX

8x8 01279952857 | email address | francesca.humphries1@nhs.net

www.pah.nhs.uk

My working days are Tues, Weds, Thurs & Fri



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From: PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>
Sent: 23 April 2026 12:35
To: JUDKINS, Colin (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <colin.judkins@nhs.net>
Cc: HUMPHRIES, Francesca (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <francesca.humphries1@nhs.net>
Subject: RE: Order # 362038006 (REQ 39196)

Hello Colin,

I can see that Francesca Humphries receipted the order.

Could you kindly speak to Francesca to see if she received the items.

Receipt	Transaction Date	Received Unit	Receiver Phone	Items Returned	Receiving Person
32637	14-Apr-2026	10 BOX 12		No	RQW HUMPHRIES, FRANCESCA

Kind Regards,

Jemma-Jayde Thomas

Tactical & Transactional Buyer

Hertfordshire and West Essex NHS Procurement

2nd Floor Gate House, Fretherne Road,

Welwyn Garden City, Herts AL8 6NS

Mon to Fri – 08:30 till 16:30

Email: jemmajayde.thomas@nhs.net

From: JUDKINS, Colin (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <colin.judkins@nhs.net>
Sent: 23 April 2026 12:24
To: PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>
Subject: Re: Order # 362038006 (REQ 39196)

We don't receipt the orders, Main Stores do.

I'll chase them.

Regards,

Colin Judkins

Neonatal & Paediatric Data Analyst

Princess Alexandra Hospital NHS Trust | Hamstel Road | CM20 1QX

T: 01279 444 455 Ext 7461 | E: colin.judkins@nhs.net

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From: PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>
Sent: 23 April 2026 12:22
To: JUDKINS, Colin (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <colin.judkins@nhs.net>
Subject: RE: Order # 362038006 (REQ 39196)

Hello Colin,

I can see that the requisition has been receipted. Please can you confirm why you have receipted the order if you have not received the items?

Kind Regards,

Jemma-Jayde Thomas

Tactical & Transactional Buyer

Hertfordshire and West Essex NHS Procurement

2nd Floor Gate House, Fretherne Road,

Welwyn Garden City, Herts AL8 6NS

Mon to Fri – 08:30 till 16:30

Email: jemmajayde.thomas@nhs.net

From: JUDKINS, Colin (THE PRINCESS ALEXANDRA HOSPITAL NHS TRUST) <colin.judkins@nhs.net>
Sent: 23 April 2026 11:52
To: PAHTBUYINGTEAM (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <westherts.pahtbuyingteam@nhs.net>
Subject: Order # 362038006 (REQ 39196)

Morning,

I've just been chased by staff about this order. I created the order on 23rd March, and it appears we still haven't received them.

Requisition 39196

Description 0021013 - Posey Sensor wraps, Model 6554
 Created By RQW JUDKINS, COLIN
 Creation Date 23-Mar-2026 08:49:24
 Deliver-To NEONATAL UNIT PAH
 Justification

Notify me with status updates for my Purchase Order

Details

Line	Item Number	Description	Need-By	Lead Time Days	Offset Days	Deliver-To	Unit
1		0021013 - Posey Sensor wraps, Model 6554	06-Apr-2026 00:00:00	N/A	14 (Punchout)	RQW-AG3030 NEONATAL UNIT PAH	BOX

[Return](#)

Regards,

Colin Judkins

Neonatal & Paediatric Data Analyst

Princess Alexandra Hospital NHS Trust | Hamstel Road | CM20 1QX

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