



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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## UFO130-2 Return Status

1 message

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**tracy.wang@justec.cn** <tracy.wang@justec.cn>

24 April 2026 at 08:05

To: "kate.griffiths" &lt;kate.griffiths@viamed.co.uk&gt;, "zoey.teal" &lt;zoey.teal@viamed.co.uk&gt;

Cc: "elaine.zhao" &lt;elaine.zhao@justec.cn&gt;

Hello Kate,

Our customer has reported that **2pcs of UFO 130-2** show oxygen concentration readings that are **too low** when used on the device.

The customer requests replacement with new units. The details are as follows:

### 1. UFO 130-2, Batch No.: 241698 B5

- **Failure reason:** The hospital reported that after replacement in November 2025, the initial oxygen concentration reading was only 16.

### 2. UFO 130-2, Batch No.: 241696 B5

- **Failure reason:** The hospital reported that after replacement in August 2025, the oxygen reading was low — approximately 10% below normal.

#### Equipment used:

Both units were used with the Jaeger (formerly Vyair or CareFusion) MasterScreen CPX metabolic system.

Please let us know if you have any questions. Thank you.





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Best Regards,  
Tracy

Justec Shenzhen Co., Ltd.  
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054  
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933