



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Vandagraph order VANWEB2976

1 message

Αρης Διακουμής <ar.diakoumis@gmail.com>
To: ryan.swaine@vandagraph.co.uk

20 April 2026 at 09:32

Thank you very much for the prompt response, yes I would like you to proceed with the order as normal. If you don't mind, please send me a list of your partners in Europe and Greece if there is one.

Aris Diakoumis

Στις Δευ 20 Απρ 2026 στις 11:25 π.μ., ο/η Ryan Swaine <ryan.swaine@vandagraph.co.uk> έγραψε:

Dear Aristeidis Diakoumis

Thank you very much for your recent order.

Before we process it, I wanted to make you aware that we have received feedback from other clients in Greece regarding unusually high administration charges imposed by customs.

In most EU countries, import charges are typically under €10, but we have had reports that these can be significantly higher in Greece.

Please could you let me know if you are happy to proceed with the order, or if you would prefer to purchase from a supplier within the EU? I may be able to recommend some stockists.

We will await your reply.

Kind regards
RyanRyan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117