

H

**Helen.lamb** Admin 2:15 PM

hi the email re the missing goods. did cathy tell you we wouldnt use the packaging in the photo



**Kate** 2:16 PM

Yes, I have used her words really.... ccd you in in case you want to just replace it!

H

**Helen.lamb** Admin 2:17 PM

yeah we do use those padded envelopes. so unsure wht she'd say that. let me look in to it



so we would have had a delivery note attached. so they have messed with it



lets send them a foc one out as a good will gesture but they have more than likely lost one at their end

put my initials on it to ok it



unread messages