



Aqib Majeed <viamed.aqib.majeed2@gmail.com>

RE: Please may I return PO: 007038543 and PO: 007038218 please can we return 4 boxes Nasal Sampling Line with O2 Supply 4420860. Thank you for all your help finding the right alternative due to are missing part that not made anymore. Let me know what y...

Clover Kerry <Kerry.Clover@wsh.nhs.uk>
To: Aqib Majeed <aqib.majeed@viamed.co.uk>

Wed, Apr 15, 2026 at 3:09 PM

Hi Aqib,

I confirm they are unopened and unused.

Thank you.



Kind regards

Kerry



Kerry clover

Buyer

Procurement Department

West Suffolk Hospital NHS Foundation Trust

Hardwick Lane | Bury St Edmunds | SUFFOLK | IP33 2QZ

Kerry.clover@wsh.nhs.uk | Tel: 01284 712828 | Mobile: 07812 764808

TEL: 01284 712828/ 07812 764808

Hours: Monday to Friday 9am- 5pm

[Integra - West Suffolk NHS Intranet \(wsh.nhs.uk\)](https://www.wsh.nhs.uk)

From: Aqib Majeed <aqib.majeed@viamed.co.uk>

Sent: 15 April 2026 14:42

To: Clover Kerry <Kerry.Clover@wsh.nhs.uk>

Subject: Re: Please may I return PO: 007038543 and PO: 007038218 please can we return 4 boxes Nasal Sampling Line with O2 Supply 4420860. Thank you for all your help finding the right alternative due to are missing part that not made anymore. Let me know what y...

This is an external email. Think before you click links or open files sent with this email.

Hello Kerry

Good afternoon

Can you confirm if all 8 boxes from both the orders are unopened and unused?

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

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On Wed, Apr 15, 2026 at 2:32 PM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Clover Kerry** <Kerry.Clover@wsh.nhs.uk>

Date: Wed, 15 Apr 2026 at 14:16

Subject: Please may I return PO: 007038543 and PO: 007038218 please can we return 4 boxes Nasal Sampling Line with O2 Supply 4420860. Thank you for all your help finding the right alternative due to are missing part that not made anymore. Let me know what you can

To: sales@viamed.co.uk <sales@viamed.co.uk>

Cc: Roselle Bobiles <Roselle.Bobiles@wsh.nhs.uk>, Clover Kerry <Kerry.Clover@wsh.nhs.uk>

Hi

PO: 007038543 Please can we return 4 boxes Nasal Sampling Line with O2 Supply 4420860.

Please can I also return 4 boxes of Nasal Sampling Line with O2 Supply 4420860 **PO: 007038218**. The part that connects to this has broken and have no spare (see picture below). Your lovely customer service helped us find right alternative 4420804 Versa Stream viamed Co2/O2 sampling line nasal adult short term to order due to the missing part not made anymore. Boxes are unusual and unopened due to issue.

Broken and no spare



Please let me know what you can do.

Thank you again for all your help with this. You should get an order soon for the alternative part.

Kind regards

Kerry



Kerry clover

Buyer

Procurement Department

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