



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**Re: Claim**

1 message

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**Ryan Swaine** <ryan.swaine@viamed.co.uk>  
Reply-To: ryan.swaine@viamed.co.uk  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

14 April 2026 at 15:29

Hi Kate

Just an srs, thank you

Ryan Swaine  
Viamed & Vandagraph  
+44 (0) 7803 907117

On Tue, 14 Apr 2026, 13:30 Kate Griffiths, <kate.griffiths@viamed.co.uk> wrote:

Hi Ryan,

Just an SRS for this one? Sensors under warranty until May 21st ish. Is there anything else you need me to say to customer please?

Thank you.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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----- Forwarded message -----

From: **Krásna Ivana** <[ikrasna@chirana.eu](mailto:ikrasna@chirana.eu)>

Date: Tue, 14 Apr 2026 at 06:24

Subject: Claim

To: Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

Dear Kate,

I would like to make a claim for 2 pcs of OXYGEN SENZOR CLASS R-17MED. The serial numbers are: SN: 259680 E5 a SN: 259681, your invoice RVM156353-1. They are form the last order PS070307.

Our control checked them independently on two devices, and he also measured the voltage at the sensor output, which showed a value close to 0 mV.

It is not the first time which this happened.

He also measured the voltage on the sensorhe is using now, which is already worn out, and it still has a voltage of around 10mV at the output.

Please, let me know if we could proceed with this claim.

Thank you.

Kind regards,

Ivana

**Ivana Krásna**

Purch.department/Referent nákupu

+421 918 714 050

[ikrasna@chirana.eu](mailto:ikrasna@chirana.eu)

**Chirana Medical a.s.**

Stará Turá, Slovakia

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