



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Hi

1 message

Ghasoub Kullab <ghasoubkullab@icloud.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

8 April 2026 at 17:58

Hello Kate
Please send it to the following name and address
Name Mr Zaid al zubaidi
Mobile 07510340887

[1 Dalmahoy crescent](#)
[Kirkcaldy](#)
[Fife](#)
[Ky2 6sz](#)

Please inform me before I pay by PayPal the shipping cost to his location to add it.
Regards
Ghasoub
Sent from my iPhone

On 8 Apr 2026, at 4:54 PM, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Hi Ghasoub,

I would be happy to change the delivery address to another of your choosing. Please note though that we would still need to attach the invoice to the outside of the box.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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On Wed, 8 Apr 2026 at 14:12, Ghasoub Kullab <ghasoubkullab@icloud.com> wrote:
Can you send it to another address in Europe?

On 8 Apr 2026, at 3:59 PM, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

I am sorry, our procedure is to **always** include an invoice on the outside of the box. I cannot change this procedure.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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On Wed, 8 Apr 2026 at 13:53, Ghasoub Kullab <ghasoubkullab@icloud.com> wrote:

Please No need for the invoice. Don't put it on the box
Thanks
Sent from my iPhone

On 8 Apr 2026, at 3:49 PM, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Thank you for your reply Ghasoub.

Our procedure is to **always** include an invoice on the outside of the box (never inside the box).

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
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On Wed, 8 Apr 2026 at 13:28, Ghasoub Kullab
<ghasoubkullab@icloud.com> wrote:

Hi Kate
I will pay today. And I will arrange with my carrier to pick it up but please don't put the invoice in the box and don't give the carrier invoice. Because of customs purposes
Regards
Ghasoub
Sent from my iPhone

On 8 Apr 2026, at 1:02 PM, Ghasoub Kullab
<ghasoubkullab@icloud.com> wrote:

Thanks
Sent from my iPhone

On 8 Apr 2026, at 11:55 AM, Kate Griffiths
<kate.griffiths@viamed.co.uk> wrote:

Good morning,

Thank you for your reply.

Please see attached updated proforma invoice, now EXW.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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subject line or call 44 (0)1535 634542

On Wed, 8 Apr 2026 at 08:24, Ghasoub Kullab
<ghasoubkullab@icloud.com> wrote:

Hello Kate

Thanks for your quick action

Yes **I would be happy to change that to
EXW**

I have my carrier

Regards

Ghasoub

Sent from my iPhone

On 8 Apr 2026, at 9:47 AM,
Kate Griffiths
<kate.griffiths@viamed.co.uk>
wrote:I would be happy to change
that to EXW

<MVM162810 (2).pdf>