
Quote request

WILLIAMS, Alex (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST) <alex.williams7@nhs.net> 3 April 2026 at 11:14
To: Catrin Hollings <catrin.hollings@viamed.co.uk>
Cc: "service@viamed.co.uk" <service@viamed.co.uk>

Hi Catrin,

Apologies for my delay in reply, I have been unwell and away from the office.

Thank you for the information and informing me of the price. I am sorry to be a pain but would it be possible to have a formal, PDF quote? Unfortunately, my procurement department are quite specific about what they require before being able to issue a PO.

I hope you have a lovely Easter.

Best wishes,

Alex Williams

Senior Administration Assistant

Clinical Engineering

University Hospitals Plymouth NHS Trust

Tel: 01752 (4)31347

Email: alex.williams7@nhs.net

My working days are Monday, Tuesday, Thursday & Friday.



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From: Catrin Hollings <catrin.hollings@viamed.co.uk>

Sent: 25 March 2026 11:46

To: WILLIAMS, Alex (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST) <alex.williams7@nhs.net>

Cc: service@viamed.co.uk

Subject: Re: Quote request

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Hi Alex,

Thank you for your email.

Your V1000 (s/n PR03605A13, barcode 2404003) was last serviced in April/May 2025.

The current price for a Functional Check Service and Certificate of Calibration is £65.00. Please note that we are currently undertaking a pricing review, and prices are expected to increase. You may therefore wish to arrange submission sooner to benefit from the current rate.

Please return the unit to the address below, ensuring the SRS number is clearly marked on the outside of the package:

Viamed Ltd.
Returns Department SRS69397
15 Station Road
Cross Hills
Keighley
BD20 7DT

When returning the unit, please include documentation with your contact / hospital details, the SRS number, and a certificate confirming decontamination status. We would also ask that all batteries are removed and that the item is securely packaged. The use of a traceable delivery service is recommended.

Once the unit has been received and assessed by our engineer, and to confirm whether any additional work is required, a quotation will be provided.

If you require any further assistance, please feel free to get in touch.

Kind regards

Catrin Hollings

Marketing

Viamed Ltd.

<http://www.viamed.co.uk>

Email: catrin.hollings@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

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On Wed, 25 Mar 2026 at 10:47, WILLIAMS, Alex (UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST) <alex.williams7@nhs.net> wrote:

Dear Viamed,

Please can I request a calibration quote for the below device.

| Equipment No | Serial No | Brand | Model | Model Description |
|--------------|-----------|----------------|-------|------------------------|
| 1074254 | 2404003 | VIAMED LIMITED | V1000 | Feotal Heart Simulator |

Many thanks in advance.

Best wishes,

Alex Williams

Senior Administration Assistant

Clinical Engineering

University Hospitals Plymouth NHS Trust

Tel: 01752 (4)31347

Email: alex.williams7@nhs.net

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