



Catrin Hollings <viamed.catrin.hollings@gmail.com>

RE: Viamed Pricing Update

MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST)

2 April 2026 at

<tsdft.mdsscontracts@nhs.net>

09:08

To: Catrin Hollings <catrin.hollings@viamed.co.uk>, "MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST)" <tsdft.mdsscontracts@nhs.net>

Cc: "Viamed Ltd. - Pricing Update" <pricingreview@viamed.co.uk>

Hi Catrin,

Please could we arrange for a quote to be made for the attached devices and anything else that is on your system.

Please let me know if we have to wait until May to have this but please could you also confirm if these devices will be covered in the meantime, thank you.

Kind Regards

Chloe

Chloe Bevan

Contracts Officer

Torbay and South Devon NHS Foundation Trust

Medical Devices Support Services

Clinical Engineering Services

Torbay Hospital

Lowes Bridge

Torquay

Devon, TQ2 7AA

Office Phone Number : 01803 654751

Email: chloe.bevan@nhs.net

Web Site: [Clinical Engineering Services \(torbayandsouthdevon.nhs.uk\)](https://clinical-engineering-services.torbayandsouthdevon.nhs.uk)

Website: www.torbayandsouthdevon.nhs.uk

Customer Feedback - [Clinical Engineering Services Survey](#)

From: Catrin Hollings <catrin.hollings@viamed.co.uk>
Sent: 02 April 2026 09:05
To: MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST) <tsdft.mdsscontracts@nhs.net>
Cc: Viamed Ltd. - Pricing Update <pricingreview@viamed.co.uk>
Subject: Re: Viamed Pricing Update

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Hi Chloe,

Could you please clarify if you are referring to additional V1000 Functional Checks? Regardless of the serial number, all V1000 Functional Checks are charged at the same rate.

The only variation may arise following assessment by our engineering team, as some units may require additional work. This can only be confirmed once the units have been received and reviewed.

Kind regards

Catrin Hollings

Marketing

Viamed Ltd.

<http://www.viamed.co.uk>

Email: catrin.hollings@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

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On Wed, 1 Apr 2026 at 14:45, MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST) <tsdft.mdsscontracts@nhs.net> wrote:

Good afternoon Catrin,

Thank you for getting back to me on this so quickly, please could you confirm if the rest of the devices will be covered between now and the new renewal date for the updated quote. Thank you for your time 😊

Kind Regards

Chloe

Chloe Bevan

Contracts Officer

Torbay and South Devon NHS Foundation Trust

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Customer Feedback - Clinical Engineering Services Survey



From: Catrin Hollings <catrin.hollings@viamed.co.uk>
Sent: 01 April 2026 14:37
To: MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST) <tsdft.mdsscontracts@nhs.net>
Cc: Viamed Ltd. - Pricing Update <pricingreview@viamed.co.uk>
Subject: Re: Viamed Pricing Update

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Good afternoon Chloe,

We are not able to fix pricing for a full 12-month period without including a clause allowing for amendments. However, as this relates to a servicing cost, prices do not typically change within that timeframe.

The best option would be to provide a quotation based on the May pricing, valid until April 2027 with the inclusion of a clause on the quote noting that pricing may be subject to change during this period.

Please let me know if this would be acceptable.

Kind regards

Catrin Hollings

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On Wed, 1 Apr 2026 at 14:28, MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST) <tsdft.mdsscontracts@nhs.net> wrote:

Good afternoon Catrin,

Please could we have a quote for a year / multi year for these devices, would you be able to add that device still to this current quote at the May increased price? Thank you.

Kind Regards

Chloe

Chloe Bevan

Contracts Officer

Torbay and South Devon NHS Foundation Trust

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Customer Feedback - Clinical Engineering Services Survey



From: Catrin Hollings <catrin.hollings@viamed.co.uk>

Sent: 01 April 2026 13:18

To: MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST)
<tsdft.mdsscontracts@nhs.net>

Cc: Viamed Ltd. - Pricing Update <pricingreview@viamed.co.uk>

Subject: Re: Viamed Pricing Update

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Hi Chloe

Thanks for your email, the new cost from 1st May 2026 for the V1000 Functional Check Service will be £70.00 and £12.00 for the carriage to return to you, plus VAT.

Your V1000 is due for service in September this year. An official quotation is supplied once the unit has been returned to us and checked over by our engineering team.

We would be happy to produce an official quotation now but these are only valid for 30 days from issuance.

I look forward to hearing from you.

Kind regards

Catrin Hollings

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On Wed, 1 Apr 2026 at 13:08, MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST) <tsdff.mdsscontracts@nhs.net> wrote:

Good afternoon,

Please could we have an updated price list renewal quote for the attached devices, thank you.

Kind Regards

Chloe

Chloe Bevan

Contracts Officer

Torbay and South Devon NHS Foundation Trust

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Customer Feedback - Clinical Engineering Services Survey



From: Viamed Ltd. - Pricing Update <pricingreview@viamed.co.uk>

Sent: 01 April 2026 13:03

To: MDSSCONTRACTS (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST)
<tsdft.mdsscontracts@nhs.net>

Subject: Viamed Pricing Update

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Viamed Pricing Update
from 1st May 2026 until 30th April 2027

Please find below a link to the Viamed GBP End User Price List.

Please note that all pricing is subject to a minimum of 30 days' notice of any proposed amendments, where possible. Pricing is provided under Viamed's List Pricing agreement structure and is valid from 1st May 2026 to 30th April 2027, or until further notice with 30 days' notice applied, whichever is sooner.

We are working towards being able to provide up to 3 months' notice where feasible; however, this may not be possible in all cases at present.

Prices may be subject to change due to circumstances beyond our control, in accordance with our Terms & Conditions (www.viamed.co.uk/terms). Whilst we will always aim to provide advance notice, there may be occasions where this is not possible.

The Trust is under no obligation to accept any proposed price revisions. Should revised pricing not be accepted, Viamed reserves the right to withdraw the affected product(s) from the agreement.

For further information, please contact us at pricingreview@viamed.co.uk

Should you have any queries, please do not hesitate to contact us.

Regards
Catrin Hollings
Marketing

Viamed GBP End User Price List

Due to the regulations surrounding the GDPR please note the bottom of this email should you wish to amend your subscription preferences. Please be aware that Viamed provide all pricing updates via email. Therefore should you wish to be removed please ask the relevant person to subscribe to the list using the following link, otherwise we will be unable to provide 30 days notice of any pricing amends.

Sign up list: http://eepurl.com/ckB_Gj



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Our mailing address is:

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15 Station Road

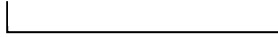
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