



Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: Vet Direct Purchase Order -

1 message

Main Account <viamedinbox@gmail.com>
To: Sophie Lines <sophie.lines@vmsecure.me.uk>

24 March 2026 at 12:10

----- Forwarded message -----

From: **Samantha Davidson** <Samantha.Davidson@cvsvets.com>
Date: Tue, 24 Mar 2026 at 12:09
Subject: Vet Direct Purchase Order -
To: orders@viamed.co.uk <orders@viamed.co.uk>

Please find attached our latest purchase order for which you will find the PO number in the title of this email.

Can you please reply to Purchasing with your official order confirmation, within 48 hours, at the following email address: purchasing@vet-direct.com

to confirm:

- 1) Receipt of order.
- 2) Estimated delivery date, number of pallets/cartons & courier details.
- 3) Estimated delivery date, number of pallets/cartons & courier details for any out of stock/back ordered items.
- 4) That prices are correct, advising otherwise if not.
- 5) Any carriage charges.

Any price queries not challenged or delivery charges not agreed at the time of order confirmation will not be paid.

If on the other hand your payment terms are proforma basis I look forward to receiving your invoice for payment processing which must be in pdf format.

For deliveries outside the UK please confirm delivery terms and courier details supporting your order with the below mentioned documentation:

- Commercial Invoice to contain your 10 digit UK relevant commodity code.
- Packing list containing weights & dimensions
- Certificate of Origin
- CE Certificate

PLEASE NOTE: We cannot accept deliveries on plastic pallets.
We cannot accept deliveries from outside the UK via UPS.

IMPORTANT INFORMATION: From 01/01/22 you must state the correct Country of Origin on all Commercial Invoices, Packing Lists and Declarations. The use of "EU" will no longer be acceptable.

Please ensure your delivery is supported with a delivery note/packing list contained in a documents enclosed wallet on the outside of each box clearly stating the relevant PO number.

(However, if documents are packed please identify the box containing the advice, if orders are in multiple boxes. Please also clearly mark the relevant PO number on each sent box).

Opening hours for delivery are Monday to Friday 9am to 5pm.

REGARDING INVOICES, STATEMENTS & PAYMENT QUERIES
Please email these to: accounts@vet-direct.com

Best Regards

Vet Direct Purchasing Team

Units 9/10, Gateway West,
Kingfisher Boulevard,

Newburn Riverside,
Newcastle upon Tyne, NE15 8NZ
Tel: +44 (0)191 2642705
Fax: +44 (0)191 2683311

Duty Deferment Account Number: 6240942
EORI Number: GB737145235031
Vet Direct are using Post Vat Accounting.

E-mail: purchasing@vet-direct.com
Web: www.vet-direct.com

Registered No 05167635 (England & Wales)
VAT No: GB737145235

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