



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Direct Purchase Order 166370

1 message

Samantha Davidson <Samantha.Davidson@cvsvets.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

23 March 2026 at 14:07

Hi

Usually yes that is the case but our Repair team need it first

Thanks

Samantha Davidson
Purchasing Assistantsamantha.davidson@vet-direct.com

T: 0800 068 3300

www.vet-direct.com

Vet Direct, Units 9/10, Gateway West, Kingfisher Boulevard, Newburn Riverside, Newcastle upon Tyne, NE15 8NZ

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From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: 23 March 2026 14:05
To: Samantha Davidson <Samantha.Davidson@cvsvets.com>
Subject: Re: Direct Purchase Order 166370

Hi Samantha,

I have just realised that you would like the order to go straight to a customer, but the address for delivery is as follows:

Vet Direct - Pass to Repairs CRM 106592
Unit 9/10 Gateway West
Kingfisher Boulevard
Newburn Riverside
Newcastle upon Tyne
NE15 8NZ

I am happy to use this address, just wanted to check that a different customer address has not been missed off.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.<http://www.viamed.co.uk>Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Mon, 23 Mar 2026 at 13:45, Samantha Davidson <Samantha.Davidson@cvsvets.com> wrote:
No problem, accepted



Samantha Davidson
Purchasing Assistant

samantha.davidson@vet-direct.com

T: 0800 068 3300

www.vet-direct.com

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From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: 23 March 2026 13:43
To: Samantha Davidson <Samantha.Davidson@cvsvets.com>
Subject: Re: Direct Purchase Order 166370

Thank you Samantha,

I will add a note to ask the warehouse to attach document 2806579 to the parcel.

Are you happy to accept the £12 carriage charge? I can see from previous emails taht this charge was quoted to Repairs@vet-direct.com in early March.

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Mon, 23 Mar 2026 at 13:18, Samantha Davidson <Samantha.Davidson@cvsvets.com> wrote:

Hi

One attachment is the order and the other is the DN

Thanks

Samantha Davidson
Purchasing Assistant

samantha.davidson@vet-direct.com
T: 0800 068 3300
www.vet-direct.com

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From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: 23 March 2026 13:15
To: Samantha Davidson <Samantha.Davidson@cvsvets.com>
Subject: Re: Direct Purchase Order 166370

Good afternoon Samantha,

Thank you for your order,

Please could I clarify the following with you.

The reference that you need us to put on our order (CVM162529) should read as **166370?**. I have received two
attachments, 166370 and 2806579. I realise that one is what your team call a delivery note, but neither of them
say they are a delivery note.

accounts@vet-direct.com

Supplier Name & Address	
Viamed Ltd 15 Station Road Cross Hills Keighley BD20 7DT United Kingdom	Vet Direct - Pass to Repairs CRM 106 Unit 9/10 Gateway West Kingfisher Boulevard Newburn Riverside Newcastle upon Tyne NE15 8NZ United Kingdom

PURCHASE ORDER	
FAO:	Helen Lamb
Order Date:	20/03/2026
Our Acc No:	
Your Order No:	D/O
Ordered By:	SAM
Our Order No:	166370

This Purchase Order is for Direct Shipment to our Customer.
THIS IS REVISED PURCHASE ORDER Issue No. 2 AND SUPERSEDES ALL OTHER ISSUES

Your Code	Description	Qty	Date Required	Price	Qty Rec'd	Line Total	Line VAT
SPECIAL265	PN: 0101275 Oxiquant S display cap	1	06/03/2026	86.00		86.00	17.20
Delivery						Total	VAT
Carriage (UK) NO VAT						12.00	0.00

Delivery Address	
Vet Direct - Pass to Repairs CRM 106592 Unit 9/10 Gateway West Kingfisher Boulevard Newburn Riverside Newcastle upon Tyne NE15 8NZ United Kingdom	

DIRECT DELIVERY NOTE	
FAO:	Gemma Leech
Order Date:	20/03/2026
Your Acc No:	WVDS243
Your Order No:	CRM 106592
Ordered By:	Emma
Our Order No:	2806579

THIS IS REVISED PURCHASE ORDER Issue No. 2 AND SUPERSEDES ALL OTHER ISSUES

Qty	Our Part No	Description	Date Promised
1	SPECIAL265	PN: 0101275 Oxiquant S display cap	06/03/2026

Am I correct to say that you require a copy of your document **2806579** on the parcel we sent to the customer?

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
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On Fri, 20 Mar 2026 at 14:49, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----
From: **Samantha Davidson** <Samantha.Davidson@cvs vets.com>
Date: Fri, 20 Mar 2026 at 14:38
Subject: Direct Purchase Order 166370
To: orders@viamed.co.uk <orders@viamed.co.uk>

Please find attached our latest purchase order for which you will find the PO number in the title of this email.

Please deliver direct to our customer at the address shown using the attached delivery note.

Can you please reply to Purchasing with your official order confirmation, within 48 hours, at the following email address: purchasing@vet-direct.com

and confirm:

- 1) Receipt of order.
- 2) Estimated delivery date, number of pallets/cartons & courier details.
- 3) Estimated delivery date, number of pallets/cartons & courier details for any out of stock/back ordered items.
- 4) That prices are correct, advising otherwise if not.
- 5) Any carriage charges.

Any price queries not challenged or delivery charges not agreed at the time of order confirmation will not be paid.

If on the other hand your payment terms are proforma basis I look forward to receiving your invoice for payment processing which must be in pdf format.

For deliveries outside the UK please confirm delivery terms and courier details supporting your order with the below mentioned documentation:

- Commercial Invoice to contain your 10 digit UK relevant commodity code.
- Packing list containing weights & dimensions
- Certificate of Origin
- CE Certificate

PLEASE NOTE: We cannot accept deliveries on plastic pallets.
We cannot accept deliveries from outside the UK via UPS.

IMPORTANT INFORMATION: From 01/01/22 you must state the correct Country of Origin on all Commercial Invoices, Packing Lists and Declarations. The use of "EU" will no longer be acceptable.

Please ensure your delivery is supported with the attached delivery note contained in a documents enclosed wallet on the outside of each box clearly stating the relevant PO number.

(However, if documents are packed please identify the box containing the advice, if orders are in multiple boxes. Please also clearly mark the relevant PO number on each sent box).

Opening hours for delivery are Monday to Friday 9am to 5pm.

REGARDING INVOICES, STATEMENTS & PAYMENT QUERIES
Please email these to: accounts@vet-direct.com

Best Regards

Vet Direct Purchasing Team

Units 9/10, Gateway West,
Kingfisher Boulevard,
Newburn Riverside,
Newcastle upon Tyne, NE15 8NZ
Tel: +44 (0)191 2642705
Fax: +44 (0)191 2683311

Duty Deferment Account Number: 6240942
EORI Number: GB737145235031
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