

Noted, thanks

Done

 Issue

 None Conf.

**System** (initial record)

**Copy Issue Main Issue #391483**

Added by Catrin Hird sent to Catherine Spence

INFORMATION ONLY ISSUE **DO NOT** ADD NOTES!

Clarified with Cathy: when shipping orders to Northern Ireland, please continue to calculate the shipping cost using the UPS website.

If the UPS cost, including the Viamed additional 10%, is below the standard shipping charge, please charge the standard £12.00 shipping fee.

If the cost is below the standard charge but the order would normally qualify for free shipping, please still provide free shipping.

**11 Mar 2026 Sophie Lines**

Noted, thanks

Done

 Issue

 None Conf.