Visit Report

System Ref: 437
Arrival Time: 22-03-2026 09:53:13
Departure Time: 22-03-2026 10:16:00
Call Type: Out of hours fault

Keybury Fire and Security
Unit 4 & 5 Enterprise Park
Keighley
West Yorkshire
BD21 4LN
TEL: 01535 661197

Client Name: Viamed Ltd Rf
Client ID: 50
Visit ID: 56398

Accounting No.: J2885
Work Order ID: 842806

Address: 15 Station Road, Cross Hills, West Yorkshire, BD20 7DT
Reason for call: Helen Lamb - 07828264378 or Michael Lamb - 07445993125 - unable to reset alarm after battery fault.

System Details

System Type	Intruder Alarm	Protocol	Wired (J)
System Name	Viamed Ltd Rf 15 Station Road	Signal Type	2 x ATS Radio/Radio DP3 P
Build Standard	Intruder Alarm: BS4737 Pt 1, 3 & 4		
Installation	20-05-1991		

Notes & Signatures

Engineer Notes:

Call Out to Battery fault on the system. Checked and it was the battery within the powered zem which was replaced on Friday for new. Tested the battery and under load it was dropping to 11.5v and getting lower which isnt right. So replaced the faulty battery for new and tested this one under load and it was 12.6v which is right. Reset system all ok.

Stock Used: 1 x G3S 7Ah 12v battery

Engineer Signature - Ab Anthony McNulty:

Client Signature - Helen