



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: order 19-03

1 message

WQL Med Kft. <wql@wql.hu>

23 March 2026 at 09:33

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Cc: "WQL Med Kft." <wql@wql.hu>, "Ryan Swaine (ryan.swaine@viamed.co.uk)" <ryan.swaine@viamed.co.uk>

Dear Kate,

Thank you for the detailed info. Pls proceed, we will be waiting for the shipment.

Betti

From: Kate Griffiths <kate.griffiths@viamed.co.uk>**Sent:** Monday, March 23, 2026 10:25 AM**To:** Dr. Serédi Beáta <seredibeata@wql.hu>**Cc:** WQL Med Kft. <wql@wql.hu>; Ryan Swaine (ryan.swaine@viamed.co.uk) <ryan.swaine@viamed.co.uk>**Subject:** Re: order 19-03

Good morning Betti,

Thank you for your email.

As standard, we provide a minimum of 12 months from invoice date, but in the case of the MAX-250+ it is covered by a **24 months warranty to allow for shelf life**. This covers manufacturing defects, it does not cover sensor consumption during usage. Sensor life is > 1,500,000 % O2 hours at standard conditions in air.

The 24 months warranty starts from date of invoice, which would be later this week if you proceed.

Please let me know if you would like me to confirm your order.

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Mon, 23 Mar 2026 at 07:39, Dr. Serédi Beáta <seredibeata@wql.hu> wrote:

Dear Kate,

If the 12-month warranty starts now, please let us know. Otherwise, our customer won't accept it, and unfortunately, this is exactly the kind of situation that usually leads to a warranty claim. Somehow, it always turns out this way.

Kind Regards:

Dr. Betti Serédi
managing director
WQL MED Ltd.

Szeged, Hungary
+36 30 339 56 96



P Save a tree. Don't print this e-mail unless it's really necessary.

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Friday, March 20, 2026 2:26 PM
To: WQL Med Kft. <wql@wql.hu>; Karádi Anna <karadianna@wql.hu>; Dr. Serédi Beáta <seredibeata@wql.hu>; Dr. Bozó Attila <bozoattila@wql.hu>; Winkler Miklós <winklermiklos@wql.hu>; Dr. Lázár Jenő <lazarjeno@wql.hu>; Gajnut Lázár Sára <gajnutlazarsara@wql.hu>
Cc: Karádi Anna <karadianna@wql.hu>; Dr. Serédi Beáta <seredibeata@wql.hu>; Dr. Bozó Attila <bozoattila@wql.hu>; Winkler Dávid <winklerdavid@wql.hu>; Winkler Miklós <winklermiklos@wql.hu>; Dr. Lázár Jenő <lazarjeno@wql.hu>; Gajnut Lázár Sára <gajnutlazarsara@wql.hu>; Ryan Swaine (ryan.swaine@viamed.co.uk) <ryan.swaine@viamed.co.uk>
Subject: Re: order 19-03

Thank you for your reply Anna,

I have checked with our commercial director. He would not be ordering more sensors for a while as we have stock of them.

Stock from September 2025 is fine to use and is covered by the warranty.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Fri, 20 Mar 2026 at 08:10, WQL Med Kft. <wql@wql.hu> wrote:

Dear Kate?

What would be the estimated delivery date for a freshly manufactured one?

Best regards,

Anna Karádi

Manager Assistant

WQL MED Kft.

[Kápolna u. 8.](#)

[6724 Szeged, Hungary](#)

Mobile: (+36) 30/339-5696



From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Thursday, March 19, 2026 10:48 AM
To: WQL Med Kft. <wql@wql.hu>
Subject: Re: order 19-03

Good morning Anna,

Thank you for your order.

The date for the sensor is **September 2025**. This is the sensor **without** the O ring. These are in stock.

I look forward to your reply.

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

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On Thu, 19 Mar 2026 at 09:31, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Ryan Swaine** <ryan.swaine@viamed.co.uk>

Date: Thu, 19 Mar 2026 at 09:16

Subject: Re: order 19-03

To: WQL Med Kft. <wql@wql.hu>

Thank you Anna

All orders are gratefully received, regardless of size :-)

Kind regards

Ryan

Ryan Swaine
International Sales Manager
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On Thu, 19 Mar 2026 at 08:24, WQL Med Kft. <wql@wql.hu> wrote:

Dear Ryan,

Hereby I attach a small order.

Please confirm.

Best regards,

Anna Karádi

Manager Assistant

WQL MED Kft.

[Kápolna u. 8.](#)

[6724 Szeged, Hungary](#)

Mobile: (+36) 30/339-5696

