



Cathy Green <viamed.cathy.green@gmail.com>

RE: Statement

1 message

Frearson, Emma <Emma.Frearson@mediq.co.uk>

5 March 2026 at 13:27

To: helen lamb <helen.lamb@viamed.co.uk>

Cc: "Mouradian, Kayla" <kayla.mouradian@mediq.co.uk>, Zoey Teal <zoey.teal@viamed.co.uk>, Cathy Green <cathy.green@viamed.co.uk>

Hi Helen,

The collection address is:

Mediq Healthcare UK Limited, Unit 3B, Arundel Avenue, Castle Donington, Derbyshire, DE74 2HL.

Please use my name as a reference.

Kind Regards

Emma Frearson – **Warehouse Administrator**emma.frearson@mediq.com

01332 413700 – option 2 warehouse/transport and then option 2 again for warehouse

Mediq Healthcare UK Limited, Unit 3B, Arundel Avenue, Castle Donington, Derbyshire, DE74 2HL.

From: helen lamb <helen.lamb@viamed.co.uk>**Sent:** 05 March 2026 13:17**To:** Frearson, Emma <Emma.Frearson@mediq.co.uk>**Cc:** Mouradian, Kayla <kayla.mouradian@mediq.co.uk>; Zoey Teal <zoey.teal@viamed.co.uk>; Cathy Green <cathy.green@viamed.co.uk>**Subject:** Re: Statement

Dear Emma

Please can you confirm the collection address and contact to use for the UPS label.

Kind regards

Helen Lamb
Accounts Director
Viamed Ltd

<http://www.viamed.co.uk>

Email: helen.lamb@viamed.co.uk

Email: helen.lamb@viamed.me.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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On Thu, 5 Mar 2026 at 11:56, helen lamb <helen.lamb@viamed.co.uk> wrote:

Dear Emma

Once we send you the label you will then be able to contact UPS directly to arrange the collect the parcel at a time convenient to you. That way you are in control of the collection.

Kind regards

Helen Lamb
Accounts Director
Viamed Ltd

<http://www.viamed.co.uk>

Email: helen.lamb@viamed.co.uk

Email: helen.lamb@viamed.me.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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On Thu, 5 Mar 2026 at 11:46, Frearson, Emma <Emma.Frearson@mediq.co.uk> wrote:

Good Morning Helen,

Please arrange for these to be collected. The driver will need to quote NID 37200 when arriving on site. We won't be able to hand anything over without this reference.

Kind Regards



Emma Frearson – **Warehouse Administrator**

emma.frearson@mediq.com

01332 413700 – option 2 warehouse/transport and then option 2 again for warehouse

Mediq Healthcare UK Limited, Unit 3B, Arundel Avenue, Castle Donington, Derbyshire, DE74 2HL.

From: Mouradian, Kayla <kayla.mouradian@mediq.co.uk>

Sent: 05 March 2026 10:09

To: helen.lamb@viamed.co.uk; Frearson, Emma <Emma.Frearson@mediq.co.uk>

Cc: zoey.teal@viamed.co.uk; Birt, Sadie <Sadie.Birt@mediq.co.uk>

Subject: FW: Statement

Hi Emma,

Please can you provide for Helen for the damaged stock for NID 37200 (PO 551510) - and arrange for the goods to be picked up 😊

```

PERFORM: Query Next Previous View Add Update Remove Table Screen ...
Searches the active database table.          ** 1: shortdel table**
NOTIFICATION OF DELIVERY DISCREPANCY      Short Delivery Note No : [37200  ]
Bunzl Order No : [551510  ]                Delivery Note No : [DVM15910-1  ]
Supplier : TV025                           Delivery Date : [06/11/25]
      VIAMED LTD

Order Checked ? (Y/N) : [Y]
Carrier? (O)wn, (H)aulier : [H]
REASON (SH) Shortage (CS) Carrier Short
CODES (DM) Damaged (CD) Concealed damage
--> (EX) Extra (IC) Incorrect Product
Product      Description      Reason Advised Received Damaged
[TX0021013   ] POSEY PULSE OXOMETER SENSO [DM][ 192][ 192][ 84]
[             ] [ ] [ ] [ ] [ ]
[             ] [ ] [ ] [ ] [ ]
[             ] [ ] [ ] [ ] [ ]
[             ] [ ] [ ] [ ] [ ]
[             ] [ ] [ ] [ ] [ ]
[             ] [ ] [ ] [ ] [ ]
[             ] [ ] [ ] [ ] [ ]
[             ] [ ] [ ] [ ] [ ]
Comments : [PLEASE CREDIT THE ABOVE DAMAGES AND ARRANGE TO COLLECT ASAP ]
           [ ]
Reported By : [WAREHOUSE ] Contact Name : [EMMA FREARSON ]

```

Kind Regards

Kayla Mouradian, Accounts Payable Clerk

kayla.mouradian@mediq.co.uk

Mediq Healthcare UK Ltd. Theobalds Enterprise Centre, Platinum Way, Cheshunt, Hertfordshire, EN8 8YD



From: helen lamb <helen.lamb@viamed.co.uk>
Sent: 05 March 2026 09:53
To: Mouradian, Kayla <kayla.mouradian@mediq.co.uk>

Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Subject: Re: Statement

External sender: Please do not click links or open attachments unless you recognize the source.

Dear Kayla

The goods that are damaged re Invoice RVM159910-1 on hold NID 37200, I have looked and it appears we are waiting for these to come back to us. I can get a UPS returns label for you if you have not already had one.

Please note the SRS69292 number on the package and let me know if you would like a UPS returns label sending on.

Kind regards

Helen Lamb
Accounts Director
Viamed Ltd

<http://www.viamed.co.uk>
Email: helen.lamb@viamed.co.uk

Email: helen.lamb@viamed.me.uk
Tel: +44 (0)1535 634 542
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On Wed, 4 Mar 2026 at 15:22, Zoey Teal <zoey.teal@viamed.co.uk> wrote:

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Accounts Assistant

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: viamed.zoey.teal@gmail.com

Tel: +44 (0)1535 634542

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----- Forwarded message -----

From: **Mouradian, Kayla** <kayla.mouradian@mediq.co.uk>

Date: Wed, Mar 4, 2026 at 12:46 PM

Subject: Statement

To: zoey.teal@viamed.co.uk <zoey.teal@viamed.co.uk>

Hi Zoey,

Hope you're well.

Invoice RVM159910-1 is on hold due to NID 37200 – damaged goods.

```

PERFORM: Query Next Previous View Add Update Remove Table Screen ...
Searches the active database table.          ** 1: shortdel table**
NOTIFICATION OF DELIVERY DISCREPANCY      Short Delivery Note No : [37200 ]
Bunzl Order No : [551510 ]                Delivery Note No : [DVM15910-1 ]
Supplier : TV025                          Delivery Date : [06/11/25]
VIAMED LTD

Order Checked ? (Y/N) : [Y]
Carrier? (O)wn, (H)aulier : [H]
REASON (SH) Shortage (CS) Carrier Short
CODES (DM) Damaged (CD) Concealed damage
--> (EX) Extra (IC) Incorrect Product

Product      Description      Reason Advised Received Damaged
[TX0021013   ] POSEY PULSE OXOMETER SENSO [DM][ 192][ 192][ 84
[ ]
[ ]
[ ]
[ ]
[ ]
[ ]
[ ]
[ ]
[ ]
[ ]
Comments : [PLEASE CREDIT THE ABOVE DAMAGES AND ARRANGE TO COLLECT ASAP ]
Reported By : [WAREHOUSE ] Contact Name : [EMMA FREARSON ]

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All other invoices on the statement have no queries.

Kind Regards

Kayla Mouradian, **Accounts Payable Clerk**

kayla.mouradian@mediq.co.uk

Mediq Healthcare UK Ltd. Theobalds Enterprise Centre, Platinum Way, Cheshunt, Hertfordshire, EN8 8YD

