



Main Account <viamedinbox@gmail.com>

****Final Reminder** UPS [E - PGKPGK] Tracking No: 1Z9W96380440084654 Exception Notification**

1 message

ernexportgb4@ups.com <ernexportgb4@ups.com>
Reply-To: ernexportuk@ups.com
To: enquiries@viamed.co.uk

25 February 2026 at 08:44

Dear Customer,

Unfortunately we have not received a response to our email from 18.02.2026 regarding further support that is required in order to process your UPS shipment(s).

The shipment details are as follows:

Tracking #	Ship From Address	Ship To Address	Exception Reason	Possible Resolution	Resolution Needed By
1Z9W96380440084654	REF: RVM160286-1 SHIPPER : 9W9638 VIAMED LIMITED 15 STATION ROAD CROSS HILLS KEIGHLEY BD207 GB	REF: 00007758 CONSIGNEE : MASTERMED EQUIPMENT TRADING LLC PO BOX 114737 INTERNATIONAL CITY SHOP NO. 12 DUBAI 126 AE PH: 00971504155234 TX:	The package(s) have not been cleared through local Customs	Ask the receiver to contact their local UPS Office and complete clearance procedures	02.03.2026

Please send us your instructions on how you would like us to proceed with the shipment(s) as soon as possible and by the deadline mentioned above.

If no instructions are provided within deadline mentioned above your shipment(s) may be returned to you or disposed of in accordance with the UPS's Tariff/Terms & Conditions of Carriage/Service and without further notice. Any charges associated with returning or disposing of the shipment(s), including transportation and any applicable duties, taxes and UPS fees, will be charged to the shipper's UPS account.

Note that it is not possible to re-route a shipment from one country to another.

Should you have any questions about this/these shipment(s), please **respond directly** to email ernexportuk@ups.com (Mailboxes: [ernexportgb\(1-4\)@ups.com](mailto:ernexportgb(1-4)@ups.com) are *no longer monitored*)

If you are unable to provide instructions for this/these shipment(s), please forward this message to the relevant person.

Kind regards,

ERN Export Administrator
UPS GBS
ernexportuk@ups.com