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Faulty sensor

1 message

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23 February 2026 at

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14:20

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Hi Kate,

I have been commissioning some MaxO2+AE units with max250E sensors. One of the units serial number LH32299003 sensor serial number LH11099004 will not calibrate, I tried a different sensor with the unit & this rectified the problem so there is a fault with the new sensor, how do I go about getting a replacement sensor under warranty?

Kind regards

Paul Burrows

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