



Cathy Green <viamed.cathy.green@gmail.com>

RE: 63761378 RE: New Pallet Quote

1 message

Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

6 February 2026 at 13:43

To: Cathy Green <cathy.green@viamed.co.uk>

Hello Cathy,

There was an issue with your account which had affected them being able to deliver, I have resolved this now and it will deliver Monday.



Chelsea-Marie Preston

Freight Account Manager.

p. +44-1924243000

Kuehne + Nagel Ltd.

Unit 5

Calder Park

Wakefield

WF4 3BA

Please rate your last experience with us.

1	2	3	4	5
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Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 28 January 2026 12:11

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: Re: 63761378 RE: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea-Marie

Do we have an estimated delivery date for this shipment yet.

Kind Regards

Cathy Green

On Wed, 14 Jan 2026 at 08:44, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Hello Cathy,

Will get you an update on this, this morning.



Chelsea-Marie Preston

Freight Account Manager.

p. +44-1924243000

Kuehne + Nagel Ltd.

Unit 5

Calder Park

Wakefield

WF4 3BA

Please rate your last experience with us.

Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 14 January 2026 07:42

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: Re: 63761378 RE: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea

Please could we get an update on this shipment, as its still in customs in Switzerland. Tracking Number NTG637613789

All information was handed over, and the updated invoice was sent to you 19/12/25

See attached

Kind Regards

Cathy Green

On Thu, 11 Dec 2025 at 13:38, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Hello,

Put it on and ill check with customs 😊



Chelsea-Marie Preston

Freight Account Manager.

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Kuehne + Nagel Ltd.

Unit 5

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Wakefield

WF4 3BA

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1 2 3 4 5

Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 11 December 2025 12:07

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: Re: 63761378 RE: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea-Marie

Is this wording ok for you.

The exporter of the products covered by this document declares that, except where otherwise clearly indicated, these products are of Swiss preferential origin.

If this is ok then we will get it amended.

Kind Regards

Cathy Green

On Thu, 11 Dec 2025 at 08:55, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Thankyou Cathy 😊



Chelsea-Marie Preston

Freight Account Manager.

p. +44-1924243000

Kuehne + Nagel Ltd.

Unit 5

Calder Park

Wakefield

WF4 3BA

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Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>**Sent:** 11 December 2025 08:45**To:** Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>**Subject:** Re: 63761378 RE: New Pallet Quote**EXTERNAL EMAIL**

Dear Chelsea Marie

They have put the country of origin on the EUR1 document. I will ask them if they can edit the invoice.

Kind Regards

Cathy Green

On Wed, 10 Dec 2025 at 16:58, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Hello Cathy,

We need an amended invoice with the below if possible please? 😊

We need a correction of the invoice.
Country of origin and the sentence of origin are missing.

**Chelsea-Marie Preston**

Freight Account Manager.

p. +44-1924243000

Kuehne + Nagel Ltd.

Unit 5

Calder Park

Wakefield

WF4 3BA

Please rate your last experience with us.

1 2 3 4 5

Not at all satisfied

Extremely satisfied

From: uk RoadBookings - Shared Mailbox <uk.RoadBookings@kuehne-nagel.com>
Sent: 01 December 2025 15:36
To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>; uk RoadBookings - Shared Mailbox <uk.RoadBookings@kuehne-nagel.com>
Cc: Ntg Customs-Upload - Shared Mailbox <Ntg.Customs-Upload@Kuehne-Nagel.com>; cathy.green@viamed.co.uk
Subject: 63761378 RE: New Pallet Quote

Good afternoon Cathy

Thank you for your booking with Kuehne + Nagel.

Your shipment back to Viamed has now been booked for collection tomorrow

Your tracking reference for this shipment is NTG637613789

This can be tracked via our website <https://home.kuehne-nagel.com/en/> entering the tracking number above.

If you need any further updates on this shipment that are not available on the tracking link please respond to this email.

Insurance to follow

Many thanks



Joanna Banyard

Customer Service Specialist

p. +44-1202844004

Kuehne + Nagel Ltd

4 Fleetsbridge House

Fleets Corner Business Park

Poole, Dorset

BH17 0LA

Please rate your last experience with us.

1 2 3 4 5

Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 01 December 2025 11:34

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: Re: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea-Marie

Please find attached the paperwork from our customer for the pallet collection from Switzerland.

Kind Regards

Cathy Green

On Fri, 28 Nov 2025 at 09:26, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Hello,

No problem at all 😊



Chelsea-Marie Preston

Freight Account Manager.

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Kuehne + Nagel Ltd.

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Please rate your last experience with us.

1 2 3 4 5

Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 28 November 2025 08:30

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: Re: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea-Marie

Good Morning.

I have just received an email from collection address, and can we delay until Monday.

Kind Regards

Cathy Green

On Thu, 27 Nov 2025 at 09:41, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Hello,

Absolutely 😊 we will hold off until they return 😊



Chelsea-Marie Preston

Freight Account Manager.

p. +44-1924243000

Kuehne + Nagel Ltd.

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1 2 3 4 5

Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 26 November 2025 17:26

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: Re: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea

Thank you for the information. Can we delay the process until Friday, as my contact at the collection address is out of the office until Friday and will not be able to complete the paperwork before then.

Kind Regards

Cathy Green

On Wed, 26 Nov 2025 at 16:29, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Hello,

Insurance is £28.75 😊



Chelsea-Marie Preston

Freight Account Manager.

p. +44-1924243000

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Unit 5

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WF4 3BA

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Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 26 November 2025 14:39

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: Re: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea

Please go ahead with this, I forgot to state that we would like insurance on this shipment and will also need a tail lift each way.

Kind Regards

Cathy Green

On Wed, 26 Nov 2025 at 10:56, Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com> wrote:

Hello,

Please see quote attached 😊



Chelsea-Marie Preston

Freight Account Manager.

p. +44-1924243000

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Wakefield

WF4 3BA

Please rate your last experience with us.

1 2 3 4 5

Not at all satisfied

Extremely satisfied

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: 26 November 2025 09:38

To: Preston, Chelsea-Marie / Kuehne + Nagel / Wfd FO-VF <Chelsea-Marie.Preston@kuehne-nagel.com>

Subject: New Pallet Quote

EXTERNAL EMAIL

Dear Chelsea

Please could we have a cost to collect this pallet.

1 x 120x80x167cm @ net weight 104.400kg gross weight 139kg

Ceratherm 600-3 Radiant Warmers on mobile floor stand

Cost 6939.00 euros

Attached is copy of invoice.

Collection Address:

ewimed Switzerland AG

Freiburgstrasse 453

3018 Bern

SWI Switzerland CH-3018

Contact : Petra Pfister

p.pfister@nufer-medical.ch

Delivery Address:

Viamed Limited

15 Station Road

Cross Hills

Keighley

BD20 7DT

Contact: Cathy Green 01535 634542

--

Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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