



Sophie Lines <viamed.sophie.lines@gmail.com>

Re: New customer message on 5 February 2026 at 08:47

1 message

Sophie Lines <sophie.lines@viamed.co.uk>
To: anna.carlin@mwiah.se
Bcc: Main Account <viamedinbox@gmail.com>

Thu, Feb 5, 2026 at 1:15 PM

Dear Anna,

Thank you for letting us know. The error message you've received seems to indicate that the email was stopped by your own mail server (mwiah.se) before it reached us. Have you had this problem when emailing orders elsewhere?

I am happy to start preparing an order for you for 1x 0110429, however we would ideally need to get your official order paperwork or order number as well? Do you have any other way to email this through to us?

Kind regards

Sophie Lines
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: sophie.lines@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy
The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Thu, Feb 5, 2026 at 9:32 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----
From: **Viamed Ltd (Shopify)** <mailer@shopify.com>
Date: Thu, 5 Feb 2026 at 08:47
Subject: New customer message on 5 February 2026 at 08:47
To: <orders@viamed.online>

You received a new message from your online store's contact form.

Country Code:

SE

Name:

Anna Carlin

Email:

anna.carlin@mwiah.se

Phone Number:

04641625823

Message:

Hi,

I tried to put an order to you but the emails does not go though.
"Message rejected per DMARC policy by mwiah.se". Can you please check why we can not send our orders?

We wanted to order 1 pieces of article 0110429.

Best Regards,
Anna Carlin (Swevet AB)