



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

---

## Shipping documents

6 messages

---

**Kate Griffiths** <kate.griffiths@viamed.co.uk>  
To: Danil Malevich <6385208@gmail.com>  
Bcc: Main Account <viamedinbox@gmail.com>

28 January 2026 at 12:03

Thank you for your reply.

As we needed to include the tariff code, serial numbers, country of origin and part number on the document, a colleague has amended your document - please see attached.

### Are you happy with the amendments made?

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

-----

---

 **output.pdf**  
99K

---

**A M** <6385208@gmail.com>  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

28 January 2026 at 12:45

Hello.

Because these are customer requirements, and he informed us that his customs are quite strict.  
It is better not to include this document at all.

[Quoted text hidden]

--

Best regards  
Daniel

---

**A M** <6385208@gmail.com>  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

28 January 2026 at 12:58

Hello.

Could you please contact local DHL customer service with providing **Booking Ref: CBJ260126683970** , to speed up the collection process.

On Wed, 28 Jan 2026 at 19:04, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

[Quoted text hidden]

--

Best regards  
Daniel

---

**Kate Griffiths** <kate.griffiths@viamed.co.uk>  
To: A M <6385208@gmail.com>  
Bcc: Main Account <viamedinbox@gmail.com>

28 January 2026 at 13:09

As you have chosen EXW, **we are not able to contact the courier for you.**

Our policy is that we have to include physical copies of invoices with shipments.

If you do not wish to have physical copies of invoices with shipments you would need to **upload your invoice at the time of booking with your courier.** This may mean you need to re-book.

If you do the above, we would attach this new AWB and nothing else to your parcel.

Once the shipment has left our premises (EXW) the parcel would be your responsibility and you would be liable for any loss or damage.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

-----  
[Quoted text hidden]

---

**A M** <6385208@gmail.com>  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

28 January 2026 at 13:40

Hello.

The invoice has already been submitted to the DHL system on our end.  
We fully understand and agree with the EXW terms.

[Quoted text hidden]

--  
Best regards  
Daniel

---

**Kate Griffiths** <kate.griffiths@viamed.co.uk>  
To: A M <6385208@gmail.com>  
Bcc: Main Account <viamedinbox@gmail.com>

28 January 2026 at 13:51

Thank you Daniel,

The parcel is ready for collection.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

[Quoted text hidden]