



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Medica - Viamed

2 messages

ROBERT PALL THAI <robert@pallthai.com.my>
To: ryan.swaine@viamed.co.uk

29 January 2026 at 15:28

Dear Ryan

It was my pleasure to meet you in Medica last year.

I am sorry for the late reply as I was busy with some hospital tender projects.

I was gave my sales staff the samples of phototherapy eye mask which you gave me in Medical.

I would like to order some stocks for samples as well I need related documents for me to register the products with our Malaysian Medical Device authority.

Kindly send me your pro forma invoice for the below items:

1) EyeMax 2

1114005 - 5 boxes of 20

1114006 - 5 boxes of 20

1114007 - 3 boxes of 20

2) NeoMask

1114015 - 3 boxes of 20

1114016 - 3 boxes of 20

1114017 - 3 boxes of 20

Looking forward for your news.

Best Regards

ROBERT SILVAVIMONEY
Managing Director**PALL THAI TRADING CO SDN BHD** +603 76138963 | 76138973 +6019 2290218On 2 Dec 2025, at 1:23 AM, Ryan Swaine <ryan.swaine@viamed.co.uk> wrote:

Dear Robert

Thank you very much for taking the time to visit us at Medica, it was a pleasure to meet you.

Further to our meeting, please find the information and pricing relating to our Phototherapy eye masks.

I am looking forward to receiving your feedback on the samples and please do not hesitate to contact me if you have any questions.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
VIAMED
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Mobile: +44 (0) 7803 907117

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

GDPR / Privacy Policy available at www.viamed.co.uk/policy
<USD Distributor Price List - EyeMax 2 ID122520.pdf>
<USD Distributor Price List - NeoMask Neonatal Phototherapy Eye Mask ID122546.pdf>
<Leaflet - EyeMax 2 Phototherapy Eye Masks ID31249.pdf>
<Leaflet - Neomask ID30630.pdf>

Kate Griffiths <kate.griffiths@viamed.co.uk>
To: ROBERT PALL THAI <robert@pallthai.com.my>
Bcc: Main Account <viamedinbox@gmail.com>

29 January 2026 at 16:03

Good afternoon Robert,

Thank you for your email. Please accept my reply as Ryan is on leave this week. He will no doubt reply to you upon his return.

In the meantime, I would be happy to create a proforma invoice for you. Are you able to let me know your invoice and delivery addresses please?

I look forward to your reply.

Many thanks.

Kind regards

Kate Griffiths
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Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd
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29/01/2026, 16:37

Gmail - Re: Medica - Viamed

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