



Aqib Majeed <viamed.aqib.majeed2@gmail.com>

Fwd: Viamed Invoice RVM160414-1 Reference 27112594AM

Naphtaley Mugo <naph@pulsemedic.com>
Reply-To: naph@pulsemedic.com
To: Aqib Majeed <aqib.majeed@viamed.co.uk>
Cc: info@pulsemedic.com

Tue, Jan 20, 2026 at 5:15 AM

Dear Aqib,

The paper version of COO has been rejected by customs. Please send us a quotation for the original one so that we can present it to our bank for funds transfer.

Regards,

Naphtaley Mugo

Managing Director

**Doctors Park House, 8th Floor, Wing B,****3rd Parklands Road,****Nairobi, Kenya****Mobile : (+254) 712664156****Email: naph@pulsemedic.com , Website: www.pulsemedic.com****From:** Aqib Majeed [mailto:aqib.majeed@viamed.co.uk]**Sent:** Wednesday, January 14, 2026 12:20 PM**To:** naph@pulsemedic.com**Subject:** Re: Viamed Invoice RVM160414-1 Reference 27112594AM

Hello

Good morning,

Please accept our apologies for the inconvenience experienced.

The serial numbers for the six sensors included in your order are listed below:

- LC64999038
- LC64999039
- LC64999040
- LC64999041
- LC64999042
- LC64999045

Please let us know if you require any further assistance.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

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Company registered in England, No. 01291765.

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On Wed, Jan 14, 2026 at 5:46 AM Naphtaley Mugo <naph@pulsemedic.com> wrote:

Dear Aqib,

We still have not been able to clear the oxygen analyzers from customs.

They requested us to obtain certificate from Pharmacy and Poisons Board which we did,

now they have asked us to indicate either batch number or serial number of the units before they can issue the certificate.

We cannot access any of these numbers because the units are still in the custody of customs.

Can you please Urgently send us both these numbers so that they can allow us to clear them out of customs.

Regards,

Naphtaley Mugo

Managing Director



Doctors Park House, 8th Floor, Wing B,

3rd Parklands Road,

Nairobi, Kenya

Mobile : (+254) 712664156

Email: naph@pulsemedic.com , Website: www.pulsemedic.com

From: Aqib Majeed [mailto:aqib.majeed@viamed.co.uk]
Sent: Monday, January 5, 2026 4:14 PM
To: naph@pulsemedic.com
Subject: Re: Viamed Invoice RVM160414-1 Reference 27112594AM

Hello

Good afternoon

Please see required document attached.

Do let me know if you need any further assistance.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542

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On Mon, Jan 5, 2026 at 10:38 AM Naphtaley Mugo <naph@pulsemedic.com> wrote:

Hi Aqib,

Happy New Year,

Please send me the paper copy of COO .

Regards,

Naphtaley Mugo

Managing Director



Doctors Park House, 8th Floor, Wing B,

3rd Parklands Road,

Nairobi, Kenya

Mobile : (+254) 712664156

Email: naph@pulsemedic.com , Website: www.pulsemedic.com

From: Aqib Majeed [mailto:aqib.majeed@viamed.co.uk]

Sent: Tuesday, December 23, 2025 2:33 PM

To: naph@pulsemedic.com

Subject: Re: Viamed Invoice RVM160414-1 Reference 27112594AM

Hello

Good morning

Thank you for your email.

We can send you a Certificate of origin for \$87.50 and that part number for that is 9910001.

Alternatively we can send you a paper copy declaration if that will work, issued by Viamed at no cost.

Please advise if you require the original certificate or a Viamed Copy?

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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From: **Naphtaley Mugo** <naph@pulsemedic.com>
Date: Mon, Dec 22, 2025 at 1:12 PM
Subject: RE: Viamed Invoice RVM160414-1 Reference 27112594AM
To: Zoey Teal <zoey.teal@viamed.co.uk>

Dear Zoey,

Good afternoon.

The above order has arrived and is currently undergoing customs clearance.

Customs have introduced a new requirement of Certificate of origin for all importations to Kenya.

Would you please send us one by email for this order because without it they will not release the order.

Regards,

Naphtaley Mugo
Managing Director



PULSE MEDICS EQUIPMENT LTD

Dealers in Hospital & Lab Equipment, Surgicals & Instruments

Doctors Park House, 8th Floor, Wing B,

3rd Parklands Road,

Nairobi, Kenya

Mobile : (+254) 712664156

Email: naph@pulsemedic.com , Website: www.pulsemedic.com

From: Zoey Teal [<mailto:zoey.teal@viamed.co.uk>]

Sent: Thursday, December 11, 2025 3:23 PM

To: naph@pulsemedic.com

Subject: Viamed Invoice RVM160414-1 Reference 27112594AM

Please find attached Viamed Invoice(s) RVM160414-1.pdf

Should you have any queries please do not hesitate to contact us at accounts@viamed.co.uk

Kind Regards

Zoey Teal

zoey.teal@viamed.co.uk