

Cathy Green [Required Reading](#) **2 Calls** 46 Issues **28 Unread** 24 ISO Tasks | [My Requests](#) 18.40 °C

Icons: Home, Mail, People, ISO, Pencil, OPERA DATA, Gears, Refresh, Bar Chart, Box, Book, X

[SRS69326 SRN38490 Decontamination Certificate](#)HOST  Viamed's Contact Record For:

Norfolk and Norwich University Hospitals NHSFT

CID2486 Opera 00003890 Type:NHS Hospital End User

Norfolk and Norwich University Hospitals NHSFT Colney Lane, , Norwich, Norfolk, NR4 7UY, UK

Tel 01603286286 GBP End User (0001)

[Log Call](#)[Add Issue](#)

Credit Limit 0.00GBP

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[Returns](#) [Service](#) [Distributors](#) [Documents](#) [Issues](#) [Regulatory](#)

SRS69326

SRS Created : 06 Jan 2026

Created By Catrin Hird

[Add Watch](#)[Print Barcodes](#)[Print A4 Sheet](#)[Split Items into Different SRS Numbers](#)[Edit Details](#)

Upload Document to SRS

ADD DOCUMENT TO SRS : Document Description	Choose a file to upload: Choose file No file chosen
Next	

Handle with care

Add Items to Supplier Returns Box

[Add](#)

- ☐ Return for Credit / Return to Stock
Unopened - will apply to all items on srs
- ☐ Clear From System - Force from System. - will apply to all items on srs

Add notes to SRS

[Add Notes](#)

Uploaded Documents

12 Jan 2026  SRS69326 SRN38490 Decontamination Certificate Robert Connor

Attachments

[SRS69326 SRN38490 Decontamination Certificate](#)

Service Repair Sheet 69326		Notes
Company / Hospital	Norfolk and Norwich University Hospitals NHSFT	06/Jan/2026 Catrin Hird
Contact Name	Michelle Bowles	06/Jan/2026 Catrin Hird
Department	Clinical Engineering	V1000 for Functional Check Service and Certificate of Calibration (1480000).
Position	Medical Equipment Technician	SN PR03731A13
Company Phone	01603286286	12/Jan/2026 Robert Connor
Direct Phone	01603286568	Received 1 x V1000 s/n PR03731A13, with 4 x AA battery and grey plastic carry case.
Opera Account	00003890	12/Jan/2026 Philip Crossley
Email	michelle.bowles@nnuh.nhs.uk	1430309 Transducer interface cushion is free with service.
Order Number		

Viamed ORD Number	
Date Received Into building	12 Jan 2026
Type	Quote Before Repair Move to Repair
Issues?	

Items for Repair

SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN38490	Foetal Simulator	1410000	 2661530	PR03731A13		Yes	No	Quote 12 Jan 2026 Philip Crossley	New	00:00

SRN38490 Engineer Notes: **INTERNAL NOTES not for customer discussion**
 12/Jan/2026 Philip Crossley
 Routine service and calibration test.

Currently Viewing ITEM SRN38490 Foetal Simulator 1410000 PR03731A13[Create a Meeting Issue](#)

Items Requested for Repair					Item notes	Engineer Notes	Notes To Customer
Item	Qty	By	Date Requested	Status	Non Supplied	12/Jan/2026 Philip Crossley Routine service and calibration test.	Non added Yet
1480000	1	Philip Crossley	12/Jan/2026	Quote			
1430309	1	Philip Crossley	12/Jan/2026	Quote			

ISO REVIEW

Standard customer - service

Instructions

Standard customer - service

Standard customer - service No requirement to escalate to a complaint or non conformance.