



Ryan Swaine

Required Reading 8 Issues 5 Unread 5 ISO Tasks | My Requests 18.60 °C

Contacts

»



HOST  Vandagraph's Contact Record For:

## Stornoway Subsea

CID17142 Opera CID17142 Type:Vandagraph Retail

Stornoway Subsea Nacula 8C, Steinish, Isle of Lewis, , HS2 0AA, UK

Tel 07880892936 GBP Retail Price List Vandagraph (0010)



Add Issue

Proforma Credit Limit 0.00GBP

Home

Details

Memos

Sales

Stock Refs

Returns

Service

Distributors

Documents

Issues

Regulatory

## SRS69318

SRS Created : 22 Dec 2025

Created By Robert Connor

Add Watch

[Print Barcodes](#)[Print A4 Sheet](#)[Split Items into Different SRS Numbers](#)[Edit Details](#)

### Upload Document to SRS

|                                               |                                                                                                            |
|-----------------------------------------------|------------------------------------------------------------------------------------------------------------|
| ADD DOCUMENT TO SRS :<br>Document Description | Choose a file to upload: <input type="button" value="Choose file"/> No file chosen<br><input type="text"/> |
| <input type="button" value="Next"/>           |                                                                                                            |

Handle with care

Add Items to Supplier Returns Box

- ☐ Return for Credit / Return to Stock  
Unopened - will apply to all items on srs
- ☐ Clear From System - Force from System. -  
will apply to all items on srs

Add notes to SRS

Linked to Order Reference  161196

| Service Repair Sheet 69318  |                                                       |
|-----------------------------|-------------------------------------------------------|
| Company / Hospital          | Stornoway Subsea                                      |
| Contact Name                | Don Macdonald                                         |
| Department                  |                                                       |
| Position                    |                                                       |
| Company Phone               | 07880892936                                           |
| Direct Phone                | 07880892936                                           |
| Opera Account               | CID17142                                              |
| Email                       | donmacdonald21@hotmail.com                            |
| Order Number                |                                                       |
| Viamed ORD Number           |                                                       |
| Date Received Into building | 22 Dec 2025                                           |
| Type                        | Quote Before Repair<br><a href="#">Move to Repair</a> |
| Issues?                     | 385701                                                |

Notes

22/Dec/2025 Robert Connor

22/Dec/2025 Robert Connor

Returned 1 x tek-ox for sensor and battery replacement, and functional test.

22/Dec/2025 Robert Connor

Received 1 x tek-ox s/n TX4063, with blue tee and yellow carry case.

02/Jan/2026 Catherine Spence

with Engineer

LINKED ISSUE NOTES:

385701:

AutoGenerated Issue SRS69318 Appears to be Complete

**Items for Repair**

...

| SRN                      | Equipment         | Stock Reference | Barcode                                                                                   | Serialnumber | Description       | Warranty New | Warranty Repair | Status                                              | Repair Code    | Time (H:M) |
|--------------------------|-------------------|-----------------|-------------------------------------------------------------------------------------------|--------------|-------------------|--------------|-----------------|-----------------------------------------------------|----------------|------------|
| <a href="#">SRN38477</a> | Vandagraph Tek Ox | 7910201         |  2179542 | TX4063       | NM-Argon Analyzer | Yes          | No              | Complete - Repaired<br>12 Jan 2026<br>Michael Green | No Fault Found | 00:30      |

SRN38477 Engineer Notes: **INTERNAL NOTES not for customer discussion**

12/Jan/2026 Michael Green

The Tek-Ox analyser has been tested. The unit is in good condition and there was no sign of battery leakage. The R-17VAN Oxygen sensor has been replaced with SN:114101. The batteries have been replaced.

**Currently Viewing ITEM SRN38477 Vandagraph Tek Ox 7910201 TX4063 NM-Argon Analyzer**[Create a Meeting Issue](#)

| Items Requested for Repair | Item notes                                                                                                                                                                                                 | Engineer Notes                                                                                                                                                                                                                          | Notes To Customer                                                                                                                                                                                          |
|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                            | The Tek-Ox analyser has been tested. The unit is in good condition and there was no sign of battery leakage. The R-17VAN Oxygen sensor has been replaced with SN:114101. The batteries have been replaced. | 12/Jan/2026 Michael Green<br>The Tek-Ox analyser has been tested. The unit is in good condition and there was no sign of battery leakage. The R-17VAN Oxygen sensor has been replaced with SN:114101. The batteries have been replaced. | The Tek-Ox analyser has been tested. The unit is in good condition and there was no sign of battery leakage. The R-17VAN Oxygen sensor has been replaced with SN:114101. The batteries have been replaced. |

ISO REVIEW

Please Select

Instructions