





#### Get in touch with us

-  [eonnex.com/contact](https://eonnex.com/contact)
-  [hellobusiness@eonnex.com](mailto:hellobusiness@eonnex.com)
-  0808 501 5699

0000310



Viamed Ltd  
GHYLL HOUSE  
17 STATION ROAD  
CROSS HILLS  
KEIGHLEY  
WEST YORKSHIRE  
BD20 7EH

**Your account number:** A-ADD680DC

**Date:** 17 December 2025

## Hi Viamed Ltd,

## Welcome to E.ON Next.

**For the energy at:** Ghyll House, 17 Station Road, Cross Hills, Keighley, West Yorkshire, BD20 7EH.

Your switch to us is officially complete - you're now an E.ON Next customer. It's great to have you with us. If you haven't already, now's the time to set up your online account - head to [eonnex.com/register](https://eonnex.com/register) to get started.

Important - if you're a new connection customer (you haven't had your meter installed yet) - please ignore this email as it doesn't apply to you.

### Your final bill with your old supplier.

We haven't had your opening metering reading yet - we use this to set up your account and also share it with your old supplier to close your account. It can sometimes take a while to get your final bill (up to 8 weeks or more). To help speed this up and make sure we start your new account right, **please send us a reading as soon as possible.**

### How to send your reading.

The easiest way is in your online account at [eonnex.com/login](https://eonnex.com/login) or if you haven't set one up yet head to [eonnex.com/dashboard/dashboard-services/meter-reading](https://eonnex.com/dashboard/dashboard-services/meter-reading).

### Good to know.

Your Direct Debit (DD) info is always available in your online account at [eonnex.com/login](https://eonnex.com/login).

### Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household, please let us know and we'll see what we can do to help. Find out more and sign up to our Priority Services Register at [eonnex.com/psr](https://eonnex.com/psr). or get in touch and we'll sort this for you.

### Need to get in touch?

Send us a message 24/7 on **WhatsApp** (0808 501 5200) or email us at [hi@eonnex.com](mailto:hi@eonnex.com) (we're here 8am - 10pm every day). Or call **0808 501 5200**, Monday to Thursday 9am - 5pm and Friday 9am - 4pm.

Any way we can help, we will.

### The E.ON Next Team