



The Directors
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Customer Portfolio Team
Barclays
Level 21
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E14 5HP

barclays.com

04 December 2025

Ref: BGS-48143946-9003003564

Dear Sirs,

We owe you a refund (Account Number ****6662)

We've applied an incorrect charge or interest rate on your account in the past. We're sorry about this - to put things right, we're refunding you any additional fees and/or interest we've charged as a result of this issue.

As well as paying you the refund we'll also add compensatory interest at 8% simple.

The total refund due is £12.27.

Refund details

The table below summarises the payment due:

Basic refund:	£9.00
8% simple compensatory interest:	£3.27
Total refund:	£12.27

Next steps

You don't need to do anything as we'll credit the refund amount to your Barclays account (sort code 207842, account number ****6662) within 30 days of the date of this letter.

If you are, or have in the past been, subject to any insolvency proceedings you should consider your obligations (if any) under the terms of those proceedings with regard to the refund amount.

Need to speak to us?

We want you to know that we're here to help. If you'd like to talk about anything we've mentioned, you can reach us by calling 0800 634 3893 and quoting the reference at the top of this letter.

Yours faithfully,

The Barclays Team

Barclays is committed to protecting your personal data. We will use your information for a number of different purposes, for example, to manage your account(s), to provide our products and services to you and others and to meet our legal and regulatory obligations. We may also share your information with our trusted 3rd parties for these purposes. For more detailed information on how and why we use your information, including the rights in relation to your personal data, and our legal grounds for using it, please go to barclays.co.uk/important-information/control-your-data.

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