



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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## Fwd: Inquiry on Testing Tool Calibration Services and Shipping Process

3 messages

**Main Account** <viamedinbox@gmail.com>  
To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

19 December 2025 at 08:23

----- Forwarded message -----

From: **DCRM Respicare** <dcrm@respicare.ph>  
Date: Fri, 19 Dec 2025 at 07:25  
Subject: Inquiry on Testing Tool Calibration Services and Shipping Process  
To: <info@viamed.co.uk>

Good day,

We would like to inquire if your company provides calibration services for the testing tool Viamed V1000 Foetal Heart Simulator .

In addition, we would appreciate it if you could kindly advise us on the process for sending the testing tool to your facility for calibration, including any requirements, procedures, or documents needed.

Thank you very much, and we look forward to your response.

Best Regards,

**Cristine B. Bañas**  
Service Department - Secretary  
**Respicare Enterprises, Inc.**  
Cel #: 0927-300-8941  
Mon-Fri 8am-5pm

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**Kate Griffiths** <kate.griffiths@viamed.co.uk>  
To: Respicare Imports <imports@respicare.ph>  
Bcc: Main Account <viamedinbox@gmail.com>

19 December 2025 at 08:37

Good morning Cristine,

Thank you for your enquiry.

We do provide a calibration service for the V1000.

If you would like to send us the device, (serial number PR02894A12?) I would issue you with a returns reference number to quote on any paperwork. We would also ask for a certificate of decontamination. (This can just be something stating whether the item **has or has not been fully decontaminated**, that would be acceptable).

The price is \$63.40, plus return carriage. There would be a cost for any parts that may need to be replaced/repaired.

Upon receipt of the device, we would issue a proforma invoice and not proceed until payment is received.

Please let me know if you require a returns reference number.

Many thanks.

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

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**Respicare Imports** <[imports@respicare.ph](mailto:imports@respicare.ph)>  
To: Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
Cc: DCRM Respicare <[dcrm@respicare.ph](mailto:dcrm@respicare.ph)>

5 January 2026 at 05:59

Dear Ms. Kate,

Good day,

Thank you for the information regarding the calibration service.

May we also request a quotation for one unit of each of the following items:

PRODUCT CODE	DESCRIPTION
1420001	Case protector for Foetal Heart Simulator, model V1000. Colour: Grey Tariff: 90181990-00
1420000	Wall mount for Foetal Heart Simulator, model V1000. Colour: Off-white. Comprises of: 2 clasps, 2 bars and 1 holder. Tariff: 90181990-00
1410000	Foetal Heart Simulator, model V1000. Tariff: 90181990-00

Best Regards,

**Ms. Ladee Villacorta**

**Importation Department**

Respicare Enterprises, Inc.

23 Fisheries St., Narciso 2, Brgy. Varsa,

Quezon City 1128 Philippines

Mon-Fri 8am-5pm (PST)

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