



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Re: 50pcs R-23V production label issue:Order-Justec-20250904001

1 message

Ryan Swaine <ryan.swaine@viamed.co.uk>

Reply-To: ryan.swaine@viamed.co.uk

To: "tracy.wang@justec.cn" <tracy.wang@justec.cn>

Cc: "kate.griffiths" <kate.griffiths@viamed.co.uk>, "elaine.zhao" <elaine.zhao@justec.cn>

23

Hi Tracy

We will send the labels, I had forgotten that the couriers are not working in the UK after today and until next week due to the holidays, but we will do our best to get them possible.

In regards to the UFO sensors, Teledyne uses a date code, not a physical date. Please see the 2 digits at the end of the serial number on the outside label:

I5: September 2025

J5: October 2025

Best regards

Ryan

Ryan Swaine

International Sales Manager

VIAMED

www.viamed.co.ukEmail: ryan.swaine@viamed.co.uk

Office: +44 (0) 1535 634542

Mobile: +44 (0) 7803 907117

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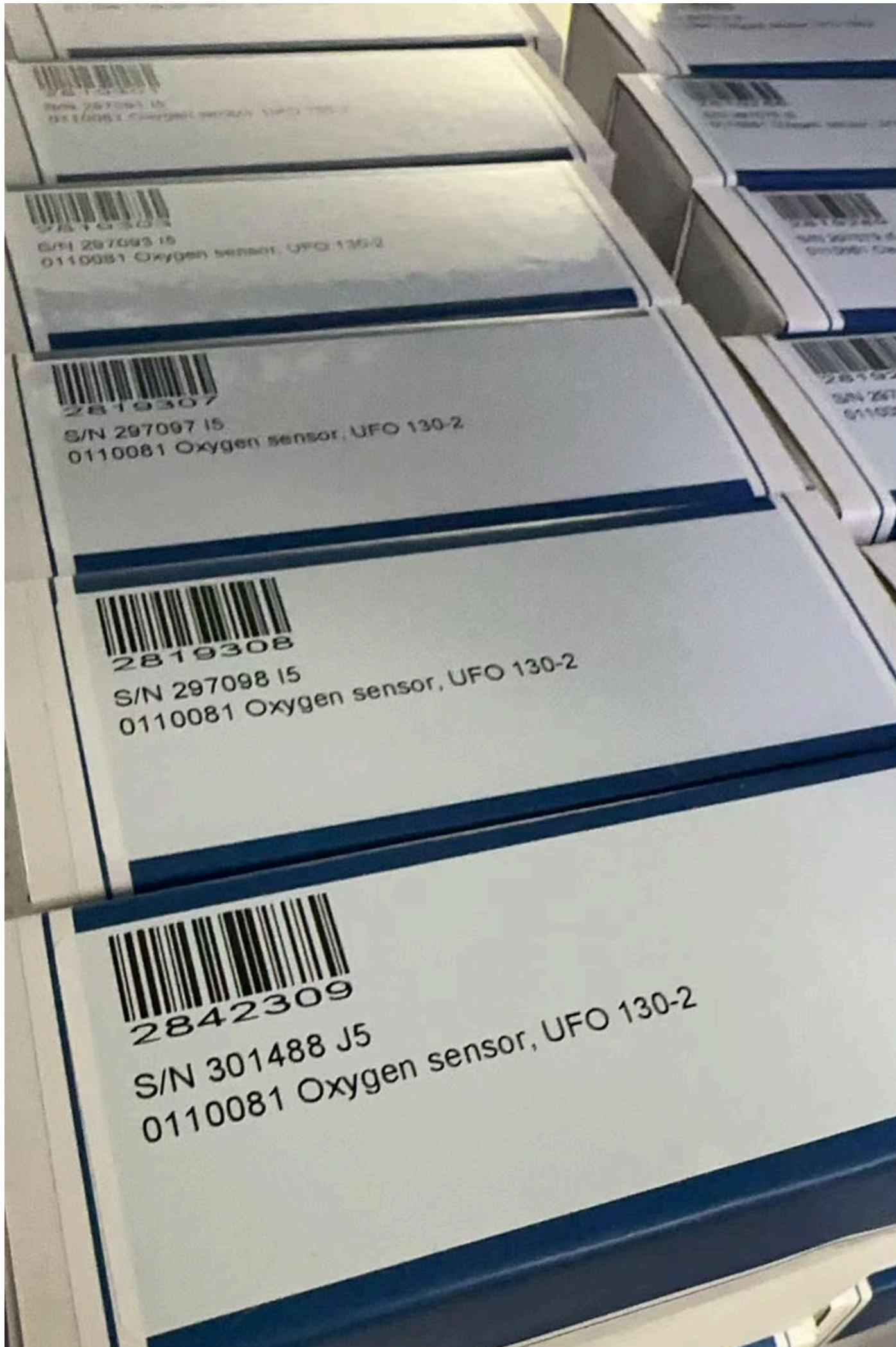
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On Tue, 23 Dec 2025 at 00:55, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hello Ryan,

Please send the new label to us.

And could you please tell where is the external production date label on the UFO 130-2 sensor?





Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F, Building 64, Majialong Industry Zone, Nanshan, Shenzhen, China, 518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: Ryan Swaine
Date: 2025-12-23 01:41
To: tracy.wang@justec.cn
CC: kate.griffiths@viamed.co.uk; elaine.zhao@viamed.co.uk
Subject: Re: 50pcs R-23V production label issue:Order-Justec-20250904001

Hi Tracy

I am very sorry, I had not realised we had already dispatched another batch of 100 with the same issue to you, before we were aware of the issue. We can send the labels this week if that would be acceptable?

Best regards
Ryan

Ryan Swaine
International Sales Manager
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Mobile: +44 (0) 7803 907117

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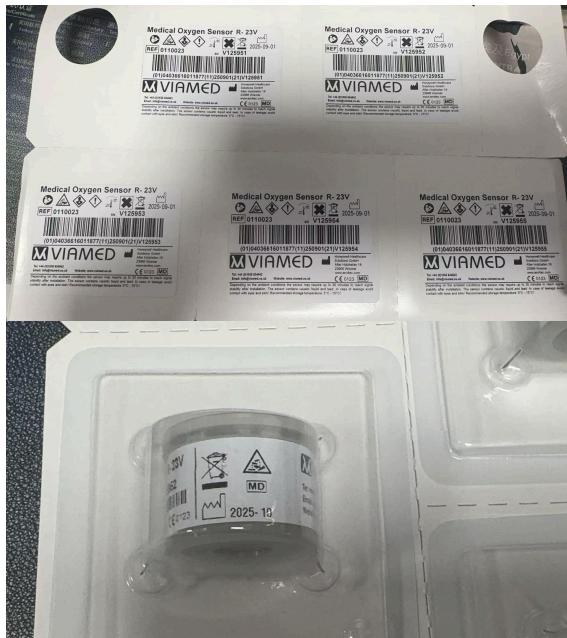
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On Fri, 19 Dec 2025 at 09:42, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:
Hello Ryan, Hello Kate,

We received 100pcs R-23V sensors yesterday and we found there are same issue with the inconsistent production labels of 50pcs R-23V sensors. The serial 50pcs R-23V sensors is V125951 to V126000.

please see attached pictures below:

This issue has occurred for the second time. Please advise on how to resolve and ensure such problems are avoided in future orders!



Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F, Building 64, Majialong Industry Zone, Nanshan, Shenzhen, China, 518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: Kate Griffiths
Date: 2025-12-05 17:23
To: tracy.wang@justec.cn; Ryan Swaine
Subject: Re: Re: Order-Justec-20250904001

Good morning Tracy,

Thank you for your reply.

I have asked the warehouse to ship 100 x R-23V, they will also ship your 60 x 0110081 (20251031001) as you requested recently.

We will email a tracking number when the goods leave our warehouse.

Kind regards

Kate Griffiths
 Office Administrator
 Viamed Ltd.

<http://www.viamed.co.uk>
 Email kate.griffiths@viamed.co.uk
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On Fri, 5 Dec 2025 at 06:20, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:
 Hello Kate,

Please send 100pcs R-23V to us, thanks!

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: [Kate Griffiths](#)
Date: 2025-12-04 18:40
To: tracy.wang@justec.cn
CC: [ryan.swaine](#)
Subject: Re: Re: Order-Justec-20250904001

Good morning Tracy,

Thank you for your email.

Is this the order for 100 x 0110023 (unboxed) dated January 2026 (CVM158847) as below:

② Please ship the balance 100pcs R-23V without boxes to us in January 2026.

We still have 50 x 0110023 to ship to you from November (CVM158834).

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
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On Thu, 4 Dec 2025 at 09:56, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:
Hello Kate,

Please also arrange the shipment of 100pcs R-23V sensors (without boxes) to us, thanks.

Best Regards,
Tracy

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2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: [Kate Griffiths](#)
Date: 2025-09-04 19:54
To: tracy.wang@justec.cn; [Ryan Swaine](#)
Subject: Re: Order-Justec-20250904001

Good afternoon Tracy,

Thank you for your order.

As this is for three different shipping dates, I have added three orders: 20250904001-1, 20250904001-2 and 20250904001-3.

Our commercial director has agreed to the special price of \$32 each for part number 0110023 - R-23V (unboxed) **as long as these order are shipped in November 2025 and January 2026.**

I have added a note for the UFO 130-2 sensors to be shipped WITH BOXES and not until we hear from you.

Please see order confirmations attached.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
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Kind regards

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On Thu, 4 Sept 2025 at 04:59, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hello kate,

Please find attached our new order--20250904001.

We need 25pcs UFO 130-2 sensors with boxes and 200pcs R-23V senosrs without boxes.

- We need 200pcs R-23V in two batches:
 - ① Please ship 100pcs R-23V without boxes to us in November 2025.
 - ② Please ship the balance 100pcs R-23V without boxes to us in January 2026.
- Please do not send 25pcs UFO 130-2 with boxes until you have received our notification.

Thanks.

Best Regards,
Tracy

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