



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**RE: Purchase Order No: 333241731 from : Healthcare Partners Ltd**

1 message

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**HPLCPA (ROYAL SURREY NHS FOUNDATION TRUST)**

17 December 2025 at 15:17

&lt;rsch.hplcpa@nhs.net&gt;

To: "ORGAR, Joseph (ROYAL SURREY NHS FOUNDATION TRUST)" &lt;joseph.orgar@nhs.net&gt;, Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;

Dear Kate,

We have amended the order please proceed with shipping.  
For any pricing discrepancies, please contact this email address only.

Joe, if this item will be ongoing for your area, please request the price change via the catalogue update spreadsheet to help avoid delays with future orders.

Many thanks,

**Violet Mitchell**

Senior Buyer

**Purchasing Team**

Tel: 01483 571122 Ext. 4866

Email: [violet.mitchell@nhs.net](mailto:violet.mitchell@nhs.net)My Departments Email: [rsch.purchasing@nhs.net](mailto:rsch.purchasing@nhs.net)Website: [www.healthcarepartnersltd.co.uk](http://www.healthcarepartnersltd.co.uk)

Healthcare Partners Ltd

[90 Priestley Road](#)[Guildford, Surrey](#)[GU2 7AU](#)

**From:** ORGAR, Joseph (ROYAL SURREY NHS FOUNDATION TRUST) <[joseph.orgar@nhs.net](mailto:joseph.orgar@nhs.net)>  
**Sent:** 17 December 2025 14:44  
**To:** HEALTHCAREPARTNERSPURCHASING (ROYAL SURREY NHS FOUNDATION TRUST) <[rsch.purchasing@nhs.net](mailto:rsch.purchasing@nhs.net)>  
**Subject:** FW: Purchase Order No: 333241731 from : Healthcare Partners Ltd

Can you please amend the price on the PO's so we can have the stock before Christmas.

See below

Best Regards

Joe Orgar

Stock Controller

Ext-4869

Materials Management

Email: [Joseph.orgar@nhs.net](mailto:Joseph.orgar@nhs.net)

My Department Email: [rsch.hplmatmgmt@nhs.net](mailto:rsch.hplmatmgmt@nhs.net)

HPL Feedback Form: [Healthcare Partners Ltd Feedback Form Survey \(surveymonkey.co.uk\)](https://surveymonkey.co.uk)

Website: [www.healthcarepartnersltd.co.uk](http://www.healthcarepartnersltd.co.uk)



Healthcare Partners Ltd

90 Priestley Road

Guildford, Surrey

GU2 7AU

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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
**Sent:** 17 December 2025 14:36  
**To:** ORGAR, Joseph (ROYAL SURREY NHS FOUNDATION TRUST) <[joseph.orgar@nhs.net](mailto:joseph.orgar@nhs.net)>  
**Subject:** Fwd: Purchase Order No: 333241731 from : Healthcare Partners Ltd

You don't often get email from [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk). [Learn why this is important](#)

This message originated from outside of NHS.net Connect. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Joseph,

The orders on our system with incorrect pricing are as follows:

333241731 and 333241910.

They are all relating to the EyeMax range. **The prices for part numbers 1114005/1114006 and 1114007 are £56.70 each pack of 20.**

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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----- Forwarded message -----

From: **Kate Griffiths** <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

Date: Wed, 17 Dec 2025 at 08:59

Subject: Re: Purchase Order No: 333241731 from : Healthcare Partners Ltd

To: HPLCPA (ROYAL SURREY NHS FOUNDATION TRUST) <[rsch.hplcpa@nhs.net](mailto:rsch.hplcpa@nhs.net)>

Good morning Meenakshi,

Please accept my apologies, the EyeMax are supplied in a pack of 20 (not 12!).

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

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On Wed, 17 Dec 2025 at 08:56, HPLCPA (ROYAL SURREY NHS FOUNDATION TRUST)  
<[rsch.hplcpa@nhs.net](mailto:rsch.hplcpa@nhs.net)> wrote:

Hi Kate,

Thank you for your email.

We have this item as Pack of 20, is this not correct?

Kind regards

***Meenakshi Kanda – Senior Buyer***

**PURCHASING TEAM**

**Healthcare Partners**

**90 Priestley Road**

**Surrey Research Park**

**Guildford**

**GU2 7AU**

**DL – 01483 571122 x3778 (If unable to get hold of me, please contact me on MS Teams)**

**WFH Days alternate weekly**

Healthcare Partners Accounts Payable queries: [rsch.hplaccountspayable@nhs.net](mailto:rsch.hplaccountspayable@nhs.net)

RSH accounts payable queries: [rsch.accountspayable@nhs.net](mailto:rsch.accountspayable@nhs.net)

Healthcare Partners Feedback Form: [Healthcare Partners Ltd Feedback Form Survey \(surveymonkey.co.uk\)](https://surveymonkey.co.uk)

Website: [www.healthcarepartnersltd.co.uk](http://www.healthcarepartnersltd.co.uk)



As of the 1st April 2017 all supplier representatives need to register any visits to the Trust on [www.miaweb.co.uk](http://www.miaweb.co.uk)

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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 16 December 2025 15:01

**To:** HPLCPA (ROYAL SURREY NHS FOUNDATION TRUST) <[rsch.hplcpa@nhs.net](mailto:rsch.hplcpa@nhs.net)>

**Subject:** Re: Purchase Order No: 333241731 from : Healthcare Partners Ltd

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Good afternoon,

Thank you for your PO 333241731.

Please could I inform you that the correct price for the EyeMax range: 1114005, 1114006 and 1114007 is £56.30 each pack of 12?

There is another PO on hold from your team, PO **333240997** for the same reason.

*I can see that you paid the correct price in November 2025 (PO 333239401 - after we let you know the correct price).*

Please could I ask if you could possibly update your systems to show £56.70 for part numbers 1114005/6/7?

**If you are happy to proceed with the orders 333241731 and 333240997, please let me know.**

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Tue, 16 Dec 2025 at 14:53, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Tue, 16 Dec 2025 at 14:25

Subject: Purchase Order No: 333241731 from : Healthcare Partners Ltd

To: <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

[exchange.ghxeurope.net](https://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=fce839086f>

This will inform the Trust of your receipt of the Order  
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16/12/25 14:25

Priority: High

Order No: 333241731

Customer Name: Healthcare Partners Ltd

Customer Address: Royal Surrey County Hospital NHS Corporate Department, Egerton Road,  
Guildford, Surrey, GU2 7XX, England

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)

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