



Aqib Majeed <viamed.aqib.majeed2@gmail.com>

VIAMED - OXYGEN METER

George Pastellas <georgepastellas.gr@gmail.com>  
To: Aqib Majeed <aqib.majeed@viamed.co.uk>

Tue, Dec 16, 2025 at 3:00 PM

dear Aqib,

i hope you are well.

i would recommend 0111276



Honeywell OxiQuant S  
Oxygen Analyser  
Part Number: 0111275



Handi+ Oxygen Analyser /  
Meter  
Part Number: 0111250



Maxtec MaxO2+A Oxygen  
Analyser  
Part Number: 0111260



MaxO2+AE Oxygen Analyser  
Part Number: 0111261



Honeywell MySignO Oxygen  
Monitor  
Part Number: 0111276



MaxO2 ME Oxygen Monitor  
Part Number: 0111263




UltraMaxO2 Oxygen Analyser  
Part Number: 0111265

please, provide me your best price list and availability.

with kind regards,

*George Pastellas*

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**VIOPROMITHEFTIKI ANTIPROSOPIA MONOPROSOPI EPE**

**International Sales Department**

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36 Katechaki Avenue, N. Psychiko 11525 Athens, Greece  
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(0030) 697 66 11 287  
fax. (0030) 210 67 49 533

email: [orders@bio-pro.gr](mailto:orders@bio-pro.gr) / [georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)

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Thank you.

Στις Τρί 16 Δεκ 2025 στις 3:50 μ.μ., ο/η Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)> έγραψε:

Hello George

Good afternoon

Thank you for your email.

Have you been on our website and had a look to see if there is a specific one you require?

Kind Regards  
Aqib Majeed  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email: [aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)  
Tel: 44 (0)1535 634 542  
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On Tue, Dec 16, 2025 at 1:17 PM George Pastellas <[georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)> wrote:

Dear Ryan ,

I hope you are well.

I would like to ask if we meet the following specifications:

Technical Specifications

2 Oxygen Meters

for the ICU

Technical characteristics:

- Oxygen measurement range from 0–100%
- No calibration required by the user (except for the first time)
- Oxygen sensor lifespan >900,000 measurements or inspection every 2 years by the manufacturer
- Low battery indication on the display
- Measurement response time <15 seconds at 90% accuracy
- Alkaline batteries, 2 × AA
- Weight ≤170 g
- Carrying case included
- Warranty for proper operation ≥1 year

There is a tender with deadline tonight ( Greek local time (


Please provide me the recommended device , the brochure , your best price and availability.

I look forward to receiving your reply ,,

Thank you in advance ,

with kind regards,

*George Pastellas*

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Thank you.

Στις Παρ 24 Οκτ 2025 στις 2:16 μμ ο χρήστης Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)> έγραψε:

*Dear Aqib,*

*I hope you are great.*

*Could you please send us the updated Order Confirmation without the Oxygen Sensor Max-250MS, so we can proceed with the clearance.*

*Also please include the freight cost to the Order Confirmation.*

*Thank you in advance.*

***Best Regards,***

**Anna Marouli**



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Think before you print.

---

**From:** Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>

**Sent:** Wednesday, October 22, 2025 5:31 PM

**To:** Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)>

**Subject:** Re: VIAMED - MICROSTIN D83

Hello Anna

Good afternoon

Thank you for confirming.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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On Wed, Oct 22, 2025 at 3:20 PM Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)> wrote:

*Dear Aqib,*

*Yes, please send us the ones in stock now and ship the Oxygen Sensor Max-250MS in the future.*

**We remain at your disposal for any further information or clarification.**

***Best Regards,***

***Anna Marouli***



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---

**From:** Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>

**Sent:** Wednesday, October 22, 2025 5:08 PM

**To:** Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)>

**Subject:** Re: VIAMED - MICROSTIN D83

Hello

Good afternoon

We have line 1 and 3 in stock but have a lead time of 4 weeks for the Oxygen Sensor Max-250MS, of course if they arrive sooner than expect then I will make you aware before we dispatch your order.

If you want we can part ship your order and send the stock we have and the rest when it arrives.

Please advise.

Sorry if there is any inconvenience caused by this.

Kind Regards

Aqib Majeed

Office Administrator

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On Wed, Oct 22, 2025 at 2:59 PM Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)> wrote:

*Dear Aqib,*

*I hope you are great.*

Could you please give me an estimated delivery time for the items you have in stock?

Looking forward for your answer. Thank you in advance.

***Best Regards,***

**Anna Marouli**



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---

**From:** Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>

**Sent:** Wednesday, October 15, 2025 11:38 AM

**To:** Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)>

**Subject:** Re: VIAMED - MICROSTIN D83

Hello

Good morning

Please bare in mind we have a lead time of 4-5 weeks before your order is ready and will send you the relevant documents when we can.

Do advise if you require any further assistance.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

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On Wed, Oct 15, 2025 at 9:30 AM Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)> wrote:

*Dear Aqib,*

*That's great, thank you for your help.*

*Please send us at your earliest convenience the Commercial Invoice and Packing List, for the products that you have in stock.*

**We remain at your disposal for any further information or clarification.**

*Best Regards,*

**Anna Marouli**



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---

**From:** Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>

**Sent:** Wednesday, October 15, 2025 11:20 AM

**To:** Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)>

**Subject:** Re: VIAMED - MICROSTIN D83

Hello Anna

Good morning



Thank you for your email.

I have amended the Quantity to 10 for the Oxygen Sensor Max-250MS.

I will make you aware once they arrive in stock before we dispatch your order.

Please advise if I can assist with anything else.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)

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On Wed, Oct 15, 2025 at 7:52 AM Anna Marouli <[customerservice@bio-pro.gr](mailto:customerservice@bio-pro.gr)> wrote:

*Dear Aqib,*

*I hope you are great.*

*In that case please make the pieces of Oxygen Sensor Max-250MS, 10.*

Thank you in advance.

*Best Regards,*

**Anna Marouli**



**BIOPROVIDER LTD./VIOPROMITHEFTIKI EPE**

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Από: **Aqib Majeed** <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>  
Date: Τρί 14 Οκτ 2025 στις 1:38 μ.μ.  
Subject: Re: VIAMED - MICROSTIN D83  
To: George Pastellas <[georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)>

Hello

Good morning

Thank you for confirming.

We have line 1 and 3 in stock but have a lead time of 4-5 weeks for the Oxygen Sensor Max-250MS, of course if they arrive sooner than expect then I will make you aware before we dispatch your order.

Sorry if there is any inconvenience caused by this.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

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On Tue, Oct 14, 2025 at 11:29 AM George Pastellas <[georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)> wrote:

dear Aqib,

thank you for your message.

we confirm.

please, provide me with the estimated delivery time,

thank you in advance,

with kind regards,

*George Pastellas*



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Thank you.


Στις Τρί 14 Οκτ 2025 στις 1:15 μ.μ., ο/η Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)> έγραψε:

Hello George

Good morning

Please advise on how I can assist?

If it is regards to your order, BIOVIAMED\_14\_10\_2025. You stated the price of **\$16.56** on there whereas it should be \$18.72 and there are no prices stated on line 2 or 3.

A	B	C	D	E	F
COMPANY: VIAMED					
			BIO_VIAMED_14_10_2025		
PRODUCT DESCRIPTION					
item code No	description	PRICE (USD)	QTY	DISCOUNT	Value
2520000	Microstim DB3 - Patient Lead	16.56	10		165.60
R125P97	Oxygen sensor MAX-250MS		7		0.00
					

Please advise if you agree to the prices I sent in the order confirmation attached so I can proceed.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)

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On Tue, Oct 14, 2025 at 11:09 AM George Pastellas <[georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)> wrote:

dear Aqib,

i hope you are well.

I have received the following pricing from Ryan,

Στις Τρί 9 Σεπ 2025 στις 11:31 π.μ., ο/η Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)> έγραψε:

Hi George

I am very well, thank you. I hope you are too.

We used to supply Delta Medical with the Microstim DB3, but we ceased manufacturing them a number of years ago. Since then, Delta has purchased a number of patient cables, but not for a few years.

We would be happy to supply you in order to support the end users still using the devices.

2520000 Microstim DB3 - Patient Lead = USD \$18.72 EXW



Aqib, i look forward to receiving your reply,

with kind regards,

*George Pastellas*



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Από: **Ryan Swaine** <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

Date: Τρί 9 Σεπ 2025 στις 2:14 μ.μ.

Subject: Re: VIAMED - MICROSTIN D83

To: George Pastellas <[georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)>

Hi George

Unfortunately there is no leaflet for the cables, as they are considered spare parts.

The cables are available from stock, so we can dispatch an order very quickly.

We are obligated to support the product with spares until June 2026, but I expect we will have parts available beyond that date.

Best regards

Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
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On Tue, 9 Sept 2025 at 12:00, George Pastellas <[georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)> wrote:

dear Ryan,

i well received your email.

Please, provide me the brochure for cables for neurostimulator model **MICROSTIN D83** .

It is a prerequisite from the customer.

in addition, please, provide me an estimated delivery time for 14 pieces.

we need to inform the customer in advance.

Furthermore, If the customer asks us for service, can we provide them until June 2026 , right ?

i look forward to receiving your reply,

with kind regards,

*George Pastellas*



**BIOPROVIDER LTD./**

**VIOPROMITHEFTIKI ANTIPROSOPIA MONOPROSOPI EPE**

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Thank you.

Στις Τρί 9 Σεπ 2025 στις 1:42 μ.μ., ο/η Ryan Swaine <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)> έγραψε:

Hi George

I am sorry for the misunderstanding, the device is no longer available. We only supply the spare parts for them.

Best regards

Ryan

Ryan Swaine  
International Sales Manager  
VIAMED  
[www.viamed.co.uk](http://www.viamed.co.uk)  
Email: [ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)  
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On Tue, 9 Sept 2025 at 11:37, George Pastellas <[georgepastellas.gr@gmail.com](mailto:georgepastellas.gr@gmail.com)> wrote:

dear Ryan,



i hope you are well.

in case we order 1 device for a new customer, will you be able to supply us spare parts for 7 years from today ?

moreover, please , provide me the price of a the device with full accessories - ready to use.

i look forward to receiving your reply,

with kind regards,

*George Pastellas*

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