



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: PO 10212618

1 message

Stacey Hesford (BCUHB - Neonatal Services) <Stacey.Hesford@wales.nhs.uk>

16 December 2025 at 10:03

To: Kate Griffiths <kate.griffiths@viamed.co.uk>, "Danielle Gilmore (NWSSP - Procurement Services)" <Danielle.Gilmore3@wales.nhs.uk>, "Samantha Burt (NWSSP - Procurement Services)" <Samantha.Burt2@wales.nhs.uk>
Cc: "Tabetha Bee (BCUHB - Paediatrics)" <Tabetha.Bee@wales.nhs.uk>

Hi Kate,

Thank you for confirming this, yes please can you adjust the price, have the prices increased or were they submitted incorrectly? Just so I can make a note for future ordering.

Please can you ship as soon as possible?

Kind regards

Stacey Hesford

Neonatal Housekeeper
Ysbyty Glan Clwyd
Betsi Cadwaladr
University Health Board



Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Ffôn • Tel: 03000 844020 e-bost • e-mail stacey.hesford@wales.nhs.uk

From: Kate Griffiths <kate.griffiths@viamed.co.uk>**Sent:** 15 December 2025 14:37**To:** Danielle Gilmore (NWSSP - Procurement Services) <Danielle.Gilmore3@wales.nhs.uk>; Stacey Hesford (BCUHB - Neonatal Services) <Stacey.Hesford@wales.nhs.uk>; Samantha Burt (NWSSP - Procurement Services) <Samantha.Burt2@wales.nhs.uk>**Subject:** Re: PO 10212618

You don't often get email from kate.griffiths@viamed.co.uk. [Learn why this is important](#)

WARNING: This email originated from outside of NHS Wales. Do not open links or attachments unless you know the content is safe.

Good afternoon Danielle,

Thank you for your email.

We have not been able to ship your order for two reasons, both of which we have contacted your team about previously:

1. Your account is on hold. I emailed previously to say that for any questions relating to this, please email helen.lamb@viamed.co.uk
2. The prices are incorrect. I have ccd Samantha.Burt2@wales.nhs.uk into this email as I replied to her email earlier today.

I do not need an amended PO in order to proceed with the order, so if anyone is able to reply to accept your usual correct price, I could confirm your order.

I look forward to your reply confirming that the correct price is accepted.

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
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On Mon, 15 Dec 2025 at 14:14, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Danielle Gilmore (NWSSP - Procurement Services)** <Danielle.Gilmore3@wales.nhs.uk>
Date: Mon, 15 Dec 2025 at 14:09
Subject: PO 10212618
To: orders@viamed.co.uk <orders@viamed.co.uk>
Cc: Stacey Hesford (BCUHB - Neonatal Services) <Stacey.Hesford@wales.nhs.uk>

Hello,

Please can we have an update on the above PO:

Please you reply all.

Many Thanks

Kind regards

Danielle Gilmore

Prynwr /Buyer

Tim Partneriaeth Integredig Gogledd Cymru • North Wales Integrated Partnership Team

Partneriaeth Cydwasanaethau GIG Cymru - Gwasanaethau Caffael • NHS Wales Shared Services Partnership - Procurement Services

PLEASE NOTE – WE CAN ONLY BE CONTACTED VIA DIRECT EMAIL OR THE PROCUREMENT ACTION POINT – nwssp.nwales.procurement@wales.nhs.uk

THIS ACCOUNT IS ACTIVELY MONITORED & YOUR REQUEST WILL BE DEALT WITH

E-bost E-mail: danielle.gilmore3@wales.nhs.uk

Ffon Tel :

Rhyngrwyd Internet: <https://nwssp.nhs.wales/>

Mewnryd Intranet: www.nwssp.wales.nhs.uk

Twitter: @nwssp

Rydw i'n deall ychydig o Gymraeg. Mae PCGC a minnau yn croesawu gohebiaeth yn y Gymraeg a Saesneg. Rhowch wybod i ni os hoffech ohebu gyda ni yn y Gymraeg neu'n Saesneg os gwelwch yn dda. I understand a little Welsh. The NWSSP and myself welcome correspondence in Welsh and English. Please specify whether you wish to correspond with us in Welsh or English.

Cymraeg Rhybudd

Ebost (2020) - Bwrdd Iechyd Prifysgol Betsi Cadwaladr Fe'ch cynghorir i ddarllen rhybydd ebost Bwrdd Iechyd Prifysgol Betsi Cadwaladr. Gellir dod o hyd iddo yn y lleoliad canlynol <https://bcuhb.nhs.wales/use-of-site/privacy-policy/> English Betsi Cadwaladr University Health Board - Email Notice (2020) You are advised to read the Betsi Cadwaladr University Health Board e-mail notice which can be found at this

location <https://bcuhb.nhs.wales/use-of-site/privacy-policy/> Betsi Cadwaladr University Health Board is the operational name of Betsi Cadwaladr University Local Health Board