



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**RE: Support ID:2160206 | Update ( Re: Purchase Order No: 363038183 /184 from : Nottingham University Hospitals NHS Trust ) NeoNatal Eyemax**

1 message

**MISTRY, Ratilal (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST)**  
<ratilal.mistry1@nhs.net>15 December 2025 at  
14:14

To: Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;

Cc: "NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD))" &lt;tproc.notts@nhs.net&gt;

Good Afternoon Kate.

Having spoken to the wards that require the item, we will accept the carriage charge of £10.00 per each P/O

We will endeavour to place a large single order to reduce the carriage charge on our next order.

Kind Regards

**Ratilal Mistry ( Raz )**

Materials Management Assistant

**Nottingham University Hospitals NHS Trust**



Procurement & Supply Chain Department.  
Nottingham University Hospitals NHS Trust.  
St Francis Way, City Hospital Campus, Nottingham,  
NG5 1PB

Email: [Ratilal.Mistry1@nhs.net](mailto:Ratilal.Mistry1@nhs.net)

Tel.: 0115 9691169 ext. 79744



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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 12 December 2025 14:38

**To:** MISTRY, Ratilal (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <[ratilal.mistry1@nhs.net](mailto:ratilal.mistry1@nhs.net)>

**Subject:** Re: Support ID:2160206 | Update ( Re: Purchase Order No: 363038183 /184 from :  
Nottingham University Hospitals NHS Trust )

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Good afternoon Ratilal,

Thank you for your email.

Our system does not work in that way. The EyeMax range always has a carriage charge: 1 pack - £8, 2-4 packs - £10 and 5 or more packs - £12.

Oxygen sensors have free carriage, as do the Posey sensor wraps (0021013/0021014).

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Fri, 12 Dec 2025 at 14:20, MISTRY, Ratilal (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <[ratilal.mistry1@nhs.net](mailto:ratilal.mistry1@nhs.net)> wrote:

Good Afternoon Kate.

What is the minimum order value to be not charged a carriage charge.

As you are aware most NHS Trust are trying to reduce cost, and cost upto £12 per P/O would not be cost effective for us.

Regards

**Ratilal Mistry ( Raz )**

Materials Management Assistant

**Nottingham University Hospitals NHS Trust**

Procurement & Supply Chain Department.  
Nottingham University Hospitals NHS Trust.  
St Francis Way, City Hospital Campus, Nottingham,  
NG5 1PB



Email: [Ratilal.Mistry1@nhs.net](mailto:Ratilal.Mistry1@nhs.net)

Tel.: 0115 9691169 ext. 79744



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**From:** NOTTS, Tproc (NHS SHARED BUSINESS SERVICES (SALFORD)) <[tproc.notts@nhs.net](mailto:tproc.notts@nhs.net)>  
**Sent:** 12 December 2025 09:53  
**To:** MISTRY, Ratilal (NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST) <[ratilal.mistry1@nhs.net](mailto:ratilal.mistry1@nhs.net)>  
**Cc:** [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
**Subject:** Support ID:2160206 | Update ( Re: Purchase Order No: 363038183 from : Nottingham University Hospitals NHS Trust )  
**Importance:** High

Support ID: 2160206



Shared Business Services

Re: Purchase Order No: 363038183 from :  
Nottingham University Hospitals NHS Trust

**\* TICKET ON HOLD \***

Good morning Ratilal,

Hope you are well, please can you advise if you accept these charges, so the supplier can process the orders and invoice the charges.

Kind regards,  
Farida Sadauki  
CSC Tproc Advisor  
0303 123 1177 Option 3

[www.sbs.nhs.uk](http://www.sbs.nhs.uk)

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Good afternoon,

Thank you for your purchase orders **363038184 and 363038183**.

Please could I ask if you accept the carriage charge of £10 for each PO?

**If it helps, I could add a note to your account to say that carriage charges of up to £12 are accepted for future orders?**

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 11 Dec 2025 at 14:30, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Thu, 11 Dec 2025 at 14:14

Subject: Purchase Order No: 363038183 from : Nottingham University Hospitals NHS Trust

To: <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

[exchange.ghxeurope.net](mailto:exchange.ghxeurope.net)

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Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=8207f48c83>

This will inform the Trust of your receipt of the Order

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11/12/25 14:14

Priority: High

Order No: 363038183

Customer Name: Nottingham University Hospitals NHS Trust

Customer Address: Nottingham City Hospital, Hucknall Road, Nottingham, Nottinghamshire, NG5 1PB, England

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)

## NHS Shared Business Services

E: [tproc.notts@nhs.net](mailto:tproc.notts@nhs.net)

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