



Main Account <viamedinbox@gmail.com>

RE: FW: Recent order for SLE maxtec O2 cell

1 message

Ojie <sales1@whemd.com>

15 December 2025 at 11:03

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Cc: "Albara.I" <albara@whemd.com>, Operations <info@whemd.com>

Hi Kate,

Thank you for your reply. Seems there is no issue in customs/shipping since it is only a connector. You can send the same directly to Mr. Albara.

Also, as you noted, we will send the connector back to you.

Thanks & Best Regards,

**Ojie Miranda**

Manager- Respiratory Department

World Health Excellence Medical Company

— [0138941919](tel:0138941919) [Mob: 0507894157](tel:0507894157)

— sales1@whemd.com

— <https://www.whemd.com>

— 7484, King Khalid St, 34427 Al Khobar, Kingdom of Saudi Arabia

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: Monday, December 15, 2025 1:57 PM

To: Ojie <sales1@whemd.com>
Cc: Albara.I <albara@whemd.com>; Operations <info@whemd.com>
Subject: Re: FW: Recent order for SLE maxtec O2 cell

Good morning Ojie,

I think our emails crossed!

We plan to send you replacement connectors - part number 0131527 - Connector 3 pole black socket 1mm with hood. **Will this cause you any issue with customs/shipping?**

We will then arrange for the incorrect connectors to be sent back to us - no cost to you.

I look forward to your reply.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Mon, 15 Dec 2025 at 10:54, Ojie <sales1@whemd.com> wrote:

Hi Kate,

Sorry for the inconvenience , yes, 3-pin connector for SLE 4000/5000/6000 & 1000 (NCPAP) machine. As mentioned, SLE2000 were not exist since 20-years ago...although the SLE 4000 is exist but it is not sold anymore in Saudi market since the presence of SLE 6000 and connector were identical to those models except SLE2000.

Thanks & Best Regards,



Ojie Miranda

Manager- Respiratory Department

World Health Excellence Medical Company

0138941919 Mob: 0507894157

sales1@whemd.com

<https://www.whemd.com>

7484, King Khalid St, 34427 Al Khobar, Kingdom of Saudi Arabia

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Sunday, December 14, 2025 8:49 PM
To: Ojie <sales1@whemd.com>
Cc: Albara.I <albara@whemd.com>; Operations <info@whemd.com>
Subject: Re: FW: Recent order for SLE maxtec O2 cell

Good afternoon Ojie,

Thank you for your email.

I can see that you asked for the sensor for the Maxtec SLE ventilators. Please accept my apologies, I did not realise that you meant the sensor was for SLE 4000/5000 & SLE 6000 devices. I have added a note to your account so this does not happen again.

I believe that you require the **3 pin connector that you have had in the past** (April 2025), part number 0131527 - connector 3 pole black socket 1mm with hood.

I just need to ask the advice of a colleague on how to proceed.

I will email again as soon as I can.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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On Sat, 13 Dec 2025 at 13:08, Ojie <sales1@whemd.com> wrote:

Dear Kate,

Please kindly send the connector directly using the following recipient information,

Name: Albara ikhmaes

Phone: 00966580012036

Email: albara@whemd.com

Address:

7484, King Khalid St, 34427 Al Khobar, Kingdom of Saudi Arabia

Thanks & Best Regards,



Ojie Miranda

Manager- Respiratory Department

World Health Excellence Medical Company

0138941919 Mob: 0507894157

sales1@whemd.com

<https://www.whemd.com>

7484, King Khalid St, 34427 Al Khobar, Kingdom of Saudi Arabia

From: Ojie

Sent: Saturday, December 13, 2025 3:58 PM

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Cc: Albara.I <albara@whemd.com>; Operations <info@whemd.com>

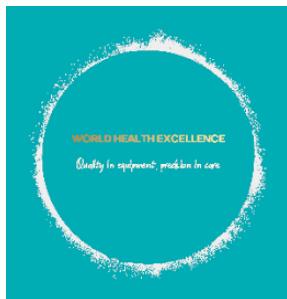
Subject: Recent order for SLE maxtec O2 cell

Dear Kate,

Reference to our earlier order for SLE O2 sensor, we noticed that the Connector you sent is not intended for SLE 4000/5000 & SLE 6000, instead it is for SLE 2000 vents. Please note, SLE 2000 is not exist in Saudi Arabia for over 15 years. Our previous order are all for SLE 4000/5000/6000 & SLE 1000 which has all identical connector.

Please kindly arranges the correct connector at the earliest.

Thanks & Best Regards,



Ojie Miranda

Manager- Respiratory Department

World Health Excellence Medical Company

0138941919 Mob: 0507894157

sales1@whemd.com

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