



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Re: 50pcs R-23V production label issue: Order-Justec-20250904001

1 message

Ryan Swaine <ryan.swaine@viamed.co.uk>

Reply-To: ryan.swaine@viamed.co.uk

To: Kate Griffiths <kate.griffiths@viamed.co.uk>, Aqib Majeed <aqib.majeed@viamed.co.uk>, Sophie Lines <sophie.lines@viamed.co.uk>

Hi

SN has ordered some new labels (x50) that are to be sent to Justec free of charge. I expect we will need to put some sort of order on for them, although they are unlike I would add a price for customs of 0.01 each and we need to have the duties billed to Viamed.

Sorry, Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

GDPR / Privacy Policy available at www.viamed.co.uk/policy

----- Forwarded message -----

From: tracy.wang@justec.cn <tracy.wang@justec.cn>

Date: Thu, 11 Dec 2025 at 02:01

Subject: Re: Re: 50pcs R-23V production label issue: Order-Justec-20250904001

To: ryan.swaine <ryan.swaine@viamed.co.uk>Cc: kate.griffiths <kate.griffiths@viamed.co.uk>

Hello Ryan,

The production label on the sensor is 2025-10 and the serial number of 50pcs R-23V is V125841 to V125890.

Please send the correct production label to us for replacement.

Thanks

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F, Building 64, Majialong Industry Zone, Nanshan, Shenzhen, China, 518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: Ryan Swaine
Date: 2025-12-09 18:56
To: tracy.wang@justec.cn
CC: kate.griffiths
Subject: Re: 50pcs R-23V production label issue: Order-Justec-20250904001

Hi Tracy

I am very sorry, I am not sure how that has happened, but we will look into it.

Please can you confirm if this affects the entire batch of 50 sensors?
If we send you the correct labels for the packet, would you be happy to apply them over the top of the existing label?

Best regards
Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Tue, 9 Dec 2025 at 09:10, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hello Kate,

Please see the pictures below:

We have received 50pcs R-23V sensors you sent us on 22 October 2025.

And we found that the production date labels on the packaging are inconsistent. Could you please tell how to resolve this.

Thanks for your help.

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: [Kate Griffiths](#)
Date: 2025-10-21 16:45
To: tracy.wang@justec.cn
CC: [ryan.swaine](#)
Subject: Re: Re: Order-Justec-20250904001

Thank you Tracy,

I have asked the warehouse team to ship your requirements and we will email a tracking number when the goods leave our warehouse later this week.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Meet us at MEDICA 2025:
17th – 20th November, Düsseldorf
UK Pavilion – Hall 16, Stand H03-1

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy
The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.
If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 6345

On Tue, 21 Oct 2025 at 09:23, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hello Kate,

Yes. That's right.

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: [Kate Griffiths](#)
Date: 2025-10-21 16:20
To: tracy.wang@justec.cn
CC: [ryan.swaine](#)
Subject: Re: Re: Order-Justec-20250904001

Hi Tracy,

Just to clarify. You would like us to ship **50** sensors from 20250904001-1/ CVM158834 - **0110023** x 50 - sensors to be dated September 2025

and all of 20250904001-3/ CVM158849 25 x 0110081 sensors to be dated September 2025.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Meet us at MEDICA 2025:
17th – 20th November, Düsseldorf
UK Pavilion – Hall 16, Stand H03-1

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Tue, 21 Oct 2025 at 09:12, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hello Kate,

Please send the following sensors with the production dates of September 2025 to us,thanks:

25x UFO 130-2(0110081) - September 2025
50x R-23V(0110023) - September 2025

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: Kate Griffiths
Date: 2025-10-21 15:16
To: tracy.wang@justec.cn
CC: ryan.swaine
Subject: Re: Re: Order-Justec-20250904001

Good morning Tracy,

Thank you for your email.

The dates are as follows:

0110081 - September 2025
0110023 - August and September 2025

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Meet us at MEDICA 2025:
17th – 20th November, Düsseldorf
UK Pavilion – Hall 16, Stand H03-1

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)153 634542

On Tue, 21 Oct 2025 at 02:59, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hello Kate,

Could you please tell what's the production date of 25 x 0110081 and 50pcs R-23V?

Thanks.

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: Kate Griffiths
Date: 2025-10-20 18:01
To: tracy.wang@justec.cn; Ryan Swaine
Subject: Re: Re: Order-Justec-20250904001

Good morning Tracy,

I hope you are well.

Just a quick email to ask if we are able to ship your order 20250904001-1 of 25 x 0110081 please?

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Meet us at MEDICA 2025:
17th – 20th November, Düsseldorf
UK Pavilion – Hall 16, Stand H03-1

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Fri, 5 Sept 2025 at 01:49, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:

Hello Kate,

Thanks!!!

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933

From: Kate Griffiths
Date: 2025-09-04 19:54
To: tracy.wang@justec.cn; Ryan Swaine
Subject: Re: Order-Justec-20250904001

Good afternoon Tracy,

Thank you for your order.

As this is for three different shipping dates, I have added three orders: :20250904001-1, 20250904001-2 and 20250904001-3.

Our commercial director has agreed to the special price of \$32 each for part number 0110023 - R-23V (unboxed) **as long as these order are shipped in November 2025 and January 2026.**

I have added a note for the UFO 130-2 sensors to be shipped WITH BOXES and not until we hear from you.

Please see order confirmations attached.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy
The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy
The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Thu, 4 Sept 2025 at 04:59, tracy.wang@justec.cn <tracy.wang@justec.cn> wrote:
Hello kate,

Please find attached our new order--20250904001.

We need 25pcs UFO 130-2 sensors with boxes and 200pcs R-23V senosrs without boxes.

- We need 200pcs R-23V in two batches:

- ① Please ship 100pcs R-23V without boxes to us in November 2025.
- ② Please ship the balance 100pcs R-23V without boxes to us in January 2026.

- Please do not send 25pcs UFO 130-2 with boxes until you have received our notification.

Thanks.

Best Regards,
Tracy

Justec Shenzhen Co., Ltd.
2F,Building 64,Majialong Industry Zone, Nanshan, Shenzhen,China,518054
TEL: 0755 - 26068930/1/2 —8023 Fax: 0755-26068933