



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: PO-VAN-25-350

1 message

Michael Lamb <michael.lamb@vandagraph.co.uk>

11 December 2025 at 14:41

To: kate.griffiths@vandagraph.co.uk

Can you update due date to the 2nd of December for 160030

Kind regards
Michael

Michael Lamb
Vandagraph Ltd.
<http://www.vandagraph.co.uk>
Email michael.lamb@vandagraph.co.uk
Tel: +44 (0)1535 634900

Company registered in England, No. 02332105.

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----- Forwarded message -----

From: **Angelique Cauret Anagaz** <angelique.cauret@anagaz.com>
Date: Thu, 11 Dec 2025, 14:21
Subject: RE: PO-VAN-25-350
To: ryan.swaine@vandagraph.co.uk <ryan.swaine@vandagraph.co.uk>

Dear Ryan,

Please do NOT ship this order before December 30th 2025 as we may encounter transport/customs/delivery issues otherwise.

Thank you, regards,

Angelique

De : Ryan Swaine <ryan.swaine@vandagraph.co.uk>

Envoyé : jeudi 13 novembre 2025 14:29

À : Angelique Cauret Anagaz <angelique.cauret@anagaz.com>

Objet : Re: PO-VAN-25-350

Thank you Angelique

And I am again sorry for the inconvenience.

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Thu, 13 Nov 2025 at 13:11, Angelique Cauret Anagaz <angelique.cauret@anagaz.com> wrote:

Dear Ryan,

Thank you for the information. I confirm that we want to maintain our order.

When you get some information, could you please inform us about when approximately you should ship it?

Thank you, regards,

Angelique

De : Ryan Swaine <ryan.swaine@vandagraph.co.uk>
Envoyé : jeudi 13 novembre 2025 13:30
À : Angelique Cauret Anagaz <angelique.cauret@anagaz.com>
Objet : PO-VAN-25-350

Dear Angelique

Thank you for your recent order.

I wanted to let you know that the product you ordered, R-33S1 O2 sensors, are currently out of stock. We had expected our latest batch to have arrived before now, but the manufacturer has encountered delays, and we are still waiting for a confirmed delivery date.

I appreciate that this is not ideal and I'm very sorry for the inconvenience. As soon as we receive the shipment, your order will be prioritised for immediate dispatch.

If you would prefer to cancel the order or would like to review alternative options, please let me know and I will be happy to assist. Otherwise, I will keep you updated as soon as we have more information.

Thank you for your patience and understanding.

Kind regards
Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

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